

NATIONAL MORTGAGE LOAN SERVICERS

Web Links and Contact Information

Accredited Home Lenders

Toll-free Restructuring Hotline

877-788-2813

REO Search

<http://www.accredhome.com/REO/index.cfm?Section=18&Main=0>

Acqura Loan Services

Home Owner Solution Center

866-660-5804

http://www.acqurals.com/mortgage_solutions.php

Altisource Homes

Property Search

<http://www.altisourcehomes.com/>

American Home Mortgage Servicing

Home Retention Team

877-304-3100

http://www.ahmsi3.com/servicing/BAT_bateam.asp

Aurora Loan Services

Foreclosure Prevention Resource Center

866-521-3828

<https://www.myauroraloan.com/ui/fprc/home.aspx>

Loan Resolution

800-550-0509

<https://www.myauroraloan.com/ui/common/help/paymentfaq.aspx#payments5>

Avelo Mortgage

(Loans serviced by Litton Loan Servicing LP)

Trouble Making Payments

https://www.littonloan.com/fin_info1.asp

Default Counseling Department

800-999-8501

BB&T

Mortgage Servicing Center

800-295-5744

<http://www.bbt.com/bbt/mortgage/>

Bank-Owned Properties

<http://www.bbt.com/applications/specialassets/search.asp?p=1>

BBVA Compass Bank

Loan Payment Assistance

866-681-1662

<https://www.bbvacompass.com/personal/loans/assistance.cfm>

Foreclosed Properties for Sale

<https://www.compassbank.com/appforms/properties/index.jsp>

Bayview REO

<http://www.bayviewreo.com/>

Bank of America (Countrywide)

Home Retention

<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

Home Loans

800-846-2222

Home Equity Loan or Line of Credit

800-451-6362

Reverse Mortgage

866-863-5224

Loan Assistance Solutions

<http://homeloans.bankofamerica.com/homeloanhelp/loan-assistance-solutions/homeowner-counseling-services.html>

Bank-Owned Property

<http://bankofamerica.reo.com/search/propertysearch.aspx>

Carrington Mortgage Services (CMS)

<https://myloan.carringtonms.com/webapps/servicing/myloans/contact.do>

Customer Service

800-561-4567

Loan Counseling

888-788-7306

Carrington Mortgage Services (CMS)

Home Retention Department
800-790-9502
Bankruptcy/Loss Mitigation
877-267-4051
REO
888-267-2449

CCO Mortgage

Making Home Affordable
800-234-6002
<http://www.citizensbank.com/loans/makinghomeaffordableact.aspx>
Residential Loans (Customer Service)
800-234-6002
<https://www.ccomortgage.com/index.asp>

Chase (and WAMU)

Home Ownership Center
866-550-5705
http://www.chase.com/ccp/index.jsp?pg_name=ccpmapp/shared/marketing/page/ForeclosureDtls
Residential Properties
http://mortgage.chase.com/pages/other/co_properties_landing.jsp

CitiMortgage

Homeowner Assistance (Must register and sign-on to account)
https://www.citimortgage.com/Mortgage/Home.do?page=homeowner_assistance
Existing CitiMortgage Account
800-283-7918
Mortgage Solution Options
888-995-HOPE
Properties for Sale
<http://www.citimortgage.com/Mortgage/Oreo/SearchListing.do>

EMC Mortgage Corporation

EMC Mortgage Loan Workout Department
800-723-3004
Loan Servicing Center
<https://emcmortgagecorp.com/emcccn/faq/keepmyhome.jsp>

EMC Mortgage Corporation

Properties for Sale (Users must register)
<https://www.emcmortgagecorp.com/EMCMORTGAGE/MainContent/RegisterUser?start=rue>
Properties Pending Foreclosure (Users must register)
https://www.emcmortgagecorp.com/EMCMORTGAGE/MainContent/pend_foreclosures_public.jsp?returnPage=../MainContent/pend_foreclosures_1115.jsp

Fannie Mae

Homeowners
<http://www.fanniemae.com/kb/index?page=home&c=homeowners>
Homebuyers
<http://www.fanniemae.com/kb/index?page=home&c=homebuyers>
HomePath.com (Fannie Mae-owned properties)
<http://www.homepath.com/>

FHA / HUD

Owning a Home
<http://www.hud.gov/offices/hsg/sfh/owning.cfm>
FHA National Servicing Center
<http://www.hud.gov/offices/hsg/sfh/nsc/nschome.cfm>
HUD Homes
http://portal.hud.gov/portal/page/portal/HUD/topics/hud_homes

First Franklin Loan Services

Loss Mitigation
800-622-5035
<https://www.viewmyloan.com/bahhls/Welcome.jsp>

First Horizon/First Tennessee

Trouble Making Payments
First Horizon 800-364-7662
First Tennessee 866-285-2171
<https://www.firsttennessee.com/Borrowing/Loss-Mitigation>

Freddie Mac

Where to Get Help
http://www.freddiemac.com/corporate/buyown/english/avoiding_foreclosure/where_to_get_help.html
HomeSteps Properties for Sale
<http://www.homesteps.com/>

GMAC Mortgage

Homeowner Help

800-850-4622

http://www.gmacmortgage.com/Resource_Center/homeowner_help/homeowner_help.html

REO Property Search

<http://www.gmacmortgage.com/reo/search/index.htm>

GRP Financial Services Corp. (A Sallie Mae Company)

Borrowers

<http://www.grpcapital.com/borrowers/index.html>

Customer Service

877-473-3618

HomeEq Servicing

Overcoming Payment Challenges

<http://www.homeq.com/challenges/index.jsp>

REO Management

<http://www.homeq.com/reo>

HSBC Mortgage Services

Mortgage Payment Difficulties

800-395-3489

https://www.hsbcmortgageservices.com/managing_hardship_text

Properties for Sale

<http://www.us.hsbc.com/1/2/3/personal/home-loans/properties>

Huntington Bank

Huntington Payment Help

<https://www.huntington.com/paymenthelp/>

Discuss Repayment Options

877-477-6855

Includes IndyMac Mortgage Services (Division of OneWest Bank)

Customer Care Center

800-781-7399

<https://www.indymacmortgageservices.com/IndyMac/Manage-My-Account/>

REO Department

REOSystem@owb.com

Litton Loan Servicing

Default Counseling Department

800-999-8501

https://www.littonloan.com/fin_info1.asp

M&T Bank

Repayment Assistance

<https://www.mtb.com/customerservice/Pages/RepaymentAssistance.aspx>

Mortgages

800-724-1633

Home Equity Accounts

800-724-8644

Customer Asset Management

877-208-5495

Homes for sale

<http://services.mandtbank.com/personal/mortgage/reomort.cfm>

MetLife Home Loans

Homeowner's Assistance Program

<http://www.metlifehomeloans.com/PaymentAssistance/paymentassistance.aspx>

NationPoint

Customer Service Department

800-346-6437

<https://www.viewmyloan.com/nationpoint/Welcome.jsp>

Nationstar Mortgage

Customer Service

800-480-2432

<https://www.nationstarmtg.com/CustomerCenter/Default.aspx>

Ocwen Loan Servicing

Financial Difficulties

http://www.ocwencustomers.com/csc_fa.cfm

PNC Mortgage

Trouble Making Payments

http://www.pncmortgage.com/MyMortgage/Account_Center/Having_Trouble_Making_Payments.aspx

Customer Service

800-822-5626

Power REO Management Services, Inc.

REO

<https://re.ahmsi3.com/staticBroker/reProperties.jsp>

Premiere Asset Service (Wells Fargo Mortgage)

Property Search

<http://www.pasreo.com/pasreo/public/propertySearch.do>

Regions Financial Corporation

Mortgage Payment Assistance

http://www.regions.com/mortgage/payment_hardship.rf

800-748-9498

Properties for Sale

http://www.regions.com/personal_banking/property_for_sale.rf

Residential Credit Solutions, Inc. (RCS)

Help for Homeowners

<https://www.residentialcredit.com/HelpForHomeowners.aspx>

Customer Service

800-737-1192

RoundPoint Mortgage Servicing Corporation

Defeating Financial Hardship

877-426-8805

<http://www.rpmservicing.com/>

Saxon Mortgage Services

Home Preservation

888-325-3502

<https://www.saxononline.com/common/homepreservation/>

Select Portfolio Servicing

Home Affordable Modification Program

<https://www.spservicing.com/>

Loan Resolution

888-818-6032

<https://www.spservicing.com/services/customer/loanresolution.htm>

SunTrust

SunTrust Mortgage Assistance

800-443-1032

<http://www.suntrustmortgage.com/loanofficer.asp?hopenow>

SunTrust Consumer Home Equity Group Home Retention Team

888-886-0696

<https://www.suntrust.com/Microsites/equityhomeretention/index.html>

Residential Properties for Sale

<http://suntrust.res.net/>

US Department of Agriculture

Services for Citizens

http://ric.nal.usda.gov/nal_display/index.php?info_center=5&tax_level=2&tax_subject=483&level3_id=0&level4_id=0&level5_id=0&want_id=1521&topic_id=1964&placement_default=0

USDA Properties for Sale

<http://www.resales.usda.gov/>

US Department of Veterans Affairs (Equator Financial Solutions)

VA Homes for Sale

<https://va.equator.com/index.cfm?>

Vericrest Financial

Vericrest Cares

866-650-0968

<http://cares.vericrestfinancial.com/>

Virtual Bank

Properties for Sale

<http://www.virtualbank.com/REO/REOList.aspx>

Wachovia (A Wells Fargo Company)

Difficulty Making Payments

<https://www.wachovia.com/foundation/v/index.jsp?vgnextoid=c96d6344db1dc110VgnVC M100000127d6fa2RCRD>

Making Home Affordable Program

<https://www.wachovia.com/foundation/v/index.jsp?vgnextoid=98ec824c26abf110VgnVC M200000627d6fa2RCRD&vgnextfmt=default>

Residential Foreclosures

<http://reo.wachovia.com/>

Wells Fargo

Alternative Payment Options

800-678-7986

<https://www.wellsfargo.com/mortgage/account/altrepayment>

REO – Refer to Premiere Asset Service

Wilshire

Redirect to Bank of America Web Site

<https://www.wcc.ml.com/BOASplash.html>