

Qantas Bronze Hospital and Extras

Included Hospital Services

- ✓ Blood
- ✓ Bone, joint and muscle
- ✓ Brain and nervous system
- ✓ Breast surgery (medically necessary)
- ✓ Chemotherapy, radiotherapy and immunotherapy for cancer
- ✓ Dental surgery
- ✓ Diabetes management (excluding insulin pumps)
- ✓ Digestive system
- ✓ Ear, nose and throat
- ✓ Eye (not cataracts)
- ✓ Gastrointestinal endoscopy
- ✓ Gynaecology
- ✓ Hernia and appendix¹
- ✓ Hospital psychiatric services (MBP only²)
- ✓ Insulin pumps
- ✓ Joint reconstructions
- ✓ Kidney and bladder
- ✓ Lung and chest
- ✓ Male reproductive system
- ✓ Miscarriage and termination of pregnancy
- ✓ Pain management
- ✓ Pain management with device
- ✓ Palliative care
- ✓ Plastic and reconstructive surgery (medically necessary)
- ✓ Podiatric surgery (provided by a registered podiatric surgeon)³
- ✓ Rehabilitation (MBP only²)
- ✓ Skin
- ✓ Sleep studies
- ✓ Tonsils, adenoids and grommets

¹ Hospital investigation and treatment of a hernia or appendicitis. This benefit only covers a limited number of hernia repairs. It's essential to check the Medicare Benefits Schedule (MBS) item number for your procedure, as the treatment of hernias can fall under a different category (such as Digestive System).
² Minimum Benefits Payable (MBP) means that we will pay the minimum amount of benefits that we are required to pay under the Private Health Insurance Act, to or on behalf of a member for hospital treatment under a Hospital cover. If you're attending a Private Hospital for these services, there will be significant out-of-pocket costs. If a treatment important to you is listed as MBP, we recommend you consider a higher level of cover.
³ Hospital Treatment provided by a registered podiatric surgeon is limited to cover for accommodation and prosthetic devices. No benefits are payable for podiatric surgeon fees, medical specialist fees (e.g. anaesthetist) or theatre costs. Refer to the Policy Booklet for more information.

Other Included Services

Accidental Injury Benefit - Cover for accidental injury after just 1 day on this policy.

- ✓ Immediate and necessary hospital treatment as an admitted patient required as a result of an accident.
- ✓ This requires treatment to be sought at a hospital emergency department or through a medical practitioner within 72 hours after the accident to receive benefits in-line with our best level of hospital cover for the next 90 days.

Ambulance - Emergency ambulance transport⁴.

⁴ Excludes residents of QLD and TAS who have ambulance services provided by their State ambulance schemes.



Waiting Period
Accidental
Injury Benefit
and emergency
ambulance cover

Excluded Hospital Services

- ✗ Assisted reproductive services
- ✗ Back, neck and spine
- ✗ Cataracts
- ✗ Cosmetic surgery
- ✗ Dialysis for chronic kidney failure
- ✗ Heart and vascular system
- ✗ Implantation of hearing devices
- ✗ Joint replacements
- ✗ Pregnancy and birth
- ✗ Weight loss surgery
- ✗ Procedures not covered by Medicare

Standard Waiting Periods

- **1 day** - Accidental injury
- **1 day** - Ambulance services
- **2 months⁵** - Hospital psychiatric services
- **2 months** - Rehabilitation or palliative care services (whether pre-existing or not)
- **2 months** - Any other conditions requiring hospitalisation that aren't pre-existing
- **12 months** - Pre-existing conditions (where the symptoms were evident at any time during the 6 months immediately prior to joining or upgrading products as determined by our medical practitioner) except hospital psychiatric services, rehabilitation or palliative care services

⁵ Members who hold this product may be able to waive the 2 month waiting period for hospital psychiatric services when upgrading to a product with a higher hospital psychiatric services benefit. The Mental Health Waiver is only available to members who have held hospital cover for at least the previous 2 months, have not previously used their waiver with us or any other fund, have been admitted to a hospital and are under the care of an Addiction Medicine Specialist or Consultant Psychiatrist.

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Qantas Bronze Hospital and Extras

We can help you minimise out-of-pocket expenses for hospital related fees

- To help you reduce or eliminate out-of-pocket expenses choose a private hospital or day facility that has an agreement with us.
- Ask your doctor or specialist to participate in our MediGap Scheme to eliminate the 'gap' for their in-hospital fees.

Always call us first if you need to go to hospital on
13 49 60

What is Covered In-Hospital at Agreement Private Hospitals and Public Hospitals

When you're admitted as a private patient in a private hospital that has an agreement with us, or a public hospital, we will pay towards the cost of the following things that relate to Included Hospital Services on Qantas Bronze Hospital and Extras cover (out-of-pocket expenses may apply to these services⁶):

- ✓ Selected medical admissions relating directly to included services on Qantas Bronze Hospital and Extras cover
- ✓ Medical treatments not requiring surgery, investigative procedures and surgeries
- ✓ Day surgery
- ✓ Overnight accommodation (private room where available)
- ✓ Special care unit accommodation (e.g. intensive care)
- ✓ Operating theatre fees
- ✓ Doctors' surgical fees and in-hospital consultations
- ✓ Government approved prosthetic devices
- ✓ Allied health services (e.g. physiotherapy, occupational therapy)
- ✓ Pharmaceuticals approved by the Pharmaceutical Benefits Scheme required for specific treatment when in hospital
- ✓ Ward-drugs and sundry medical supplies (e.g. bandages, painkillers)
- ✓ Nursing care
- ✓ Patient meals
- ✓ Common treatments and support treatments⁷
- ✓ Associated treatment for complications and associated unplanned treatment⁸

⁶ Refer to the Policy Booklet for more information on out-of-pocket expenses.

⁷ Common treatments means a number of Medical Benefits Schedule (MBS) items commonly used across services covered by your policy. Support treatments means a number of MBS items used to support a principal treatment covered by your policy. Common and support treatments will be covered in line with the level of cover your product provides for the principal treatment. Refer to the Policy Booklet for more information.

⁸ Associated treatment for complications means treatment provided during an episode of covered hospital treatment to address a complication that arises during that episode. Associated unplanned treatment means unplanned treatment provided during an episode of covered planned surgery that is, in the view of the medical practitioner providing the unplanned treatment, medically necessary and urgent. Associated treatments will be covered in line with the level of cover your product provides for the principal treatment. Refer to the Policy Booklet for more information.

What is Covered In-Hospital at a Non-Agreement Private Hospital

If you choose to be treated at a private hospital that does not have an agreement with us, we will pay towards the costs of the services listed above but you are likely to incur greater out-of-pocket expenses for most hospital related services than you would at an agreement hospital.

Hospital Excess

A hospital excess is the amount you pay towards the cost of a hospital stay before any benefits are payable by us. **A higher excess means your premiums with us will be lower.**

You only pay an excess if you or someone (other than a dependant child under 21 years of age) on your policy goes to hospital. The excess applies per person per calendar year and is payable directly to the hospital prior to your admission. The excess for couples, single parents and families is capped at twice the chosen level of excess in any calendar year.

Please note: If you've recently switched hospital covers your previous level of excess may apply for up to 12 months for pre-existing conditions. Refer to the Policy Booklet for more information.

Excess options
on this cover:

\$500 | \$750

per person
per calendar year

**60% BACK**of the cost to you
up to your annual limit

Qantas Bronze Hospital and Extras

What's Covered

Extras are services usually provided outside of a hospital. Medicare does not generally cover these services, so we help you pay for them.

Receive 60% of the cost back (up to the annual limit and after waiting periods have been served) on:

- ✓ The cost of the consultation
- ✓ The cost of health appliances listed on this policy. Ask us about specific restrictions and replacements.

Our members have the choice to use any provider with professional qualifications recognised by us. Please read the Policy Booklet for more information on our Recognised Providers.

Qantas Bronze Hospital and Extras

Extras Covered	Annual Limit <small>Maximum amount claimable per person in a calendar year</small>	Waiting Period <small>Applies if you are new to health insurance or if you have recently increased your level of Extras cover</small>
Preventative dental treatment <small>Includes selected examinations, scale and cleans and fluoride treatments</small>	No limit	2 months
General dental treatment <small>E.g. fillings, basic extractions, x-rays</small>	\$600	2 months
Major dental treatment <small>Includes root canal therapy, crowns, bridges, dentures, oral surgery</small>	\$350	12 months
Optical appliances (appliance limits apply) <small>E.g. prescription glasses and contact lenses (excludes coating, tinting or hardening)</small>	\$200	6 months
Physiotherapy	\$300	2 months
Healthier lifestyle <small>Approved weight management, quit smoking, health management programs (gym, personal trainer)</small>	\$100	6 months
Pharmaceutical prescriptions <small>Benefits only payable for non PBS items. Benefits do not apply to prescriptions dispensed to hospital inpatients</small>	\$100	2 months

It pays to review your cover regularly

Your life is constantly changing. So, you should remember to review your health cover at least once a year to make sure it doesn't reflect the old you. We make reviewing and updating your cover quick and easy.

Simply visit
qantas.com/healthinsurance
or call us on **13 49 60**

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