

# Resetting your Password in TurningPoint Account

If you want to reset your password in your Turning account, you can use one of following options. But the **Option I is strongly recommended.**

## Option I: Going through Blackboard Course

1. Login to **Blackboard** and click on the course that uses TurningPoint.
2. Click **TurningPoint Account Registration** link to access your TurningPoint account.



3. In your TurningPoint account, click **Profile**.
4. Click the **Pencil** on the top right.



5. Enter a New Password and reconfirm the New Password.
6. Click **Save**.

**UIT Support Center** 

clickersupport@uh.edu  
Instructor

Limited editing allowed based on your organization's settings.

**New Password:**

**Confirm New Password:**

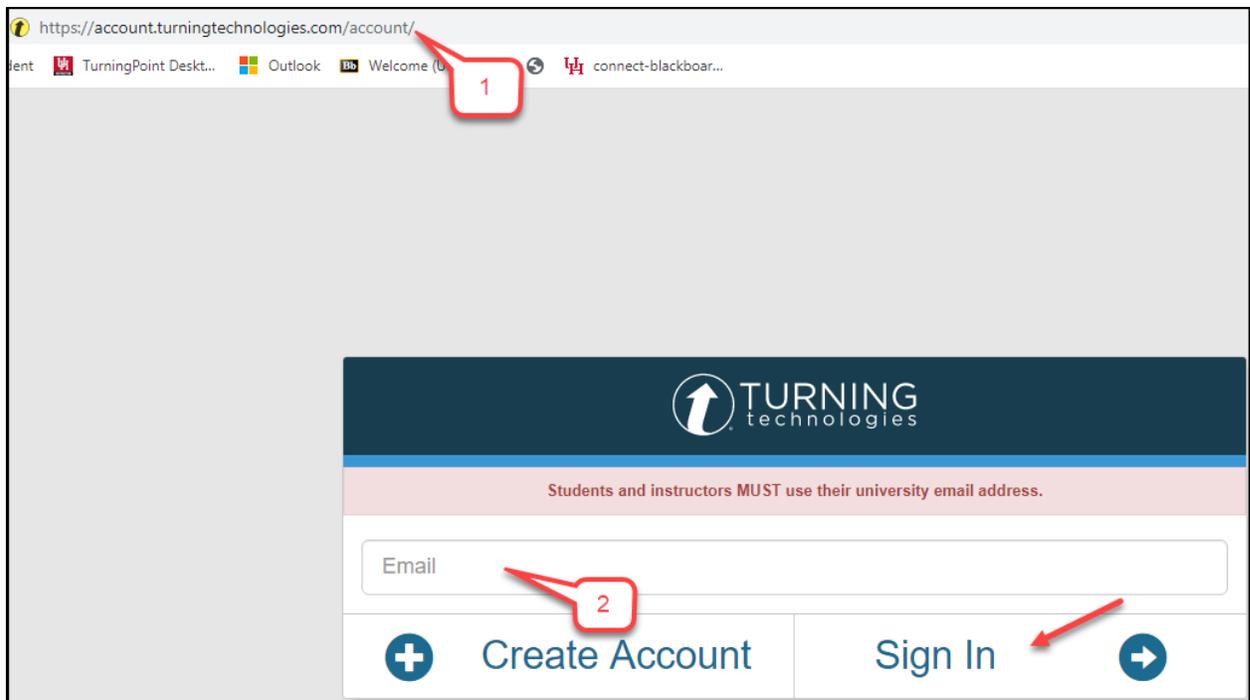
- Contains at least one lowercase letter
- Contains at least one uppercase letter
- Contains at least one number
- At least 8 characters long
- Matches the confirm password

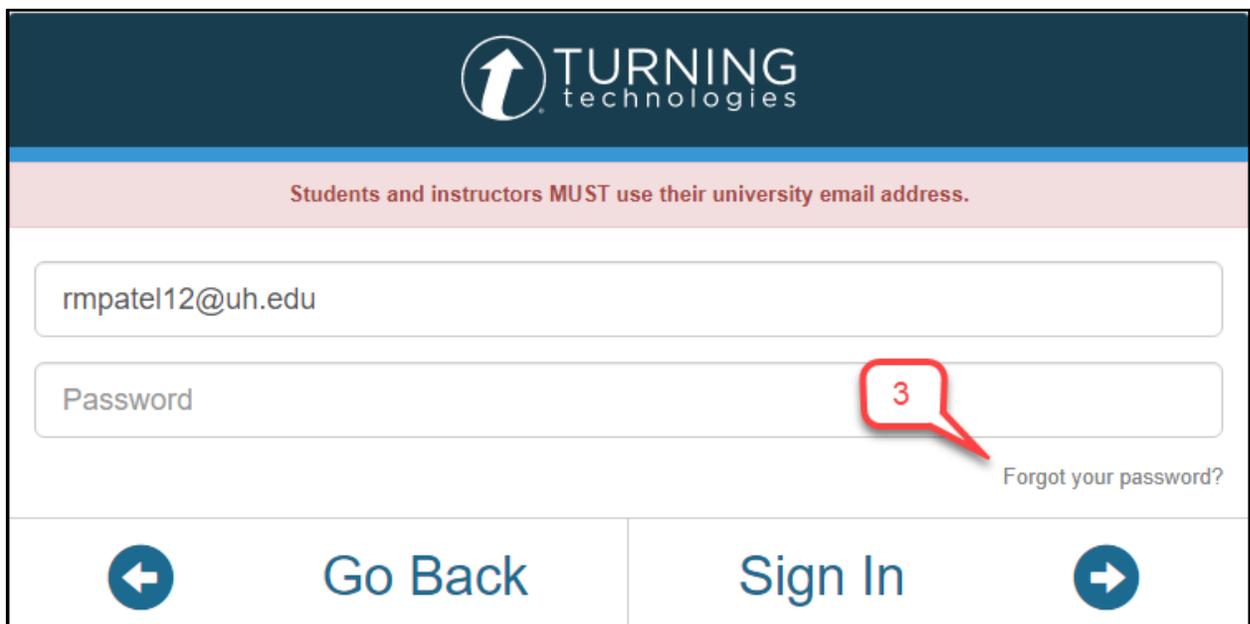
## Option 2: Going through TurningPoint Website

1. Go to <https://account.turningtechnologies.com/account/>
2. Enter your UH email ([xxxx@uh.edu](mailto:xxxx@uh.edu)) for your TurningPoint account and Click **Sign In**.

**Note:** Your UH email address should be [xxxx@uh.edu](mailto:xxxx@uh.edu). If you don't know your UH email address, please contact [clicker@uh.edu](mailto:clicker@uh.edu)



3. Click **"Forgot your password?"** at the bottom right and it will direct you to a new page.



4. Enter your UH email.
5. Click **Reset Password**.

Please enter your email address below and click the Reset Password button. An email will be sent to this address containing a link that will allow the password to be changed.

Email 4

rmpate12@uh.edu 5

Cancel Reset Password

6. You will get a message that a confirmation email will be sent to your UH email address.

An email with instructions on how to reset your password has been sent to rmpatel12@uh.edu. 6

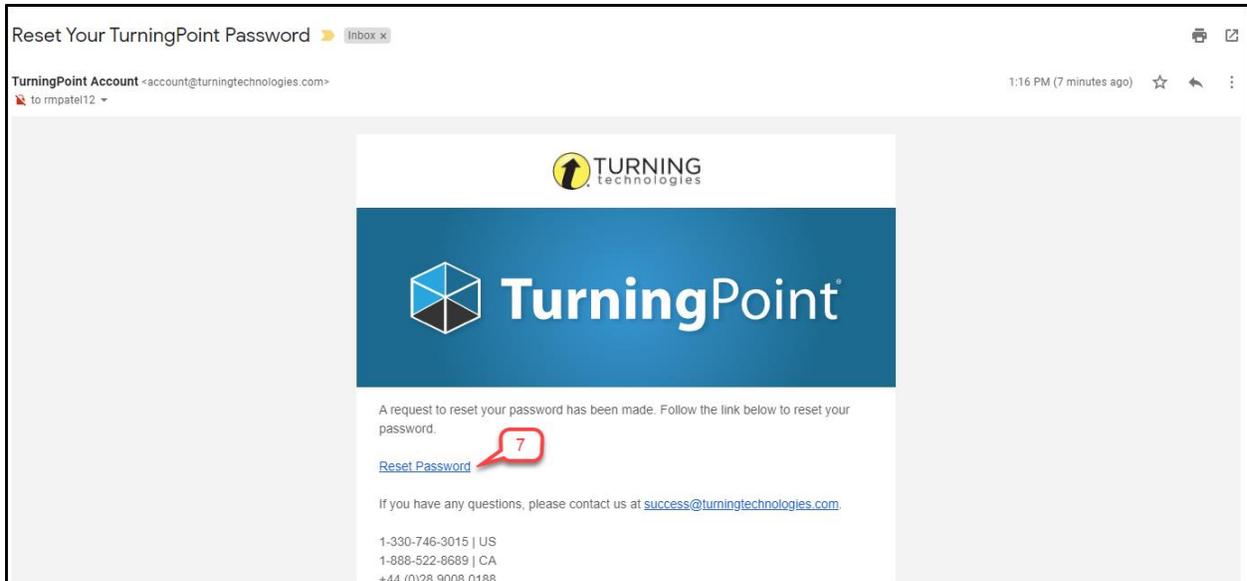
 TURNING technologies

Students and instructors **MUST** use their university email address.

Email

 Create Account Sign In 

7. Login to your email and open the email from **TurningPoint Account**. Click **Reset Password** in the email.



8. Enter the **New Password** and reconfirm the **New Password**.

9. Click **Save**.

Password criteria:  
Must be 8 to 255 characters in length.  
Must contain 1 upper case letter.  
Must contain 1 lower case letter.  
Must contain 1 number.

New Password \*

Confirm Password \*

Cancel Save

**Note:** After clicking save, the website will refresh and say, '**Changes saved successfully**'.

Changes saved successfully.



Students and instructors **MUST** use their university email address.

Email



Create Account

Sign In

