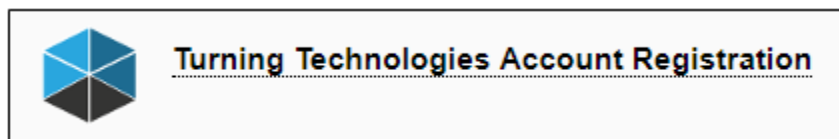


Resetting your Password in TurningPoint Account

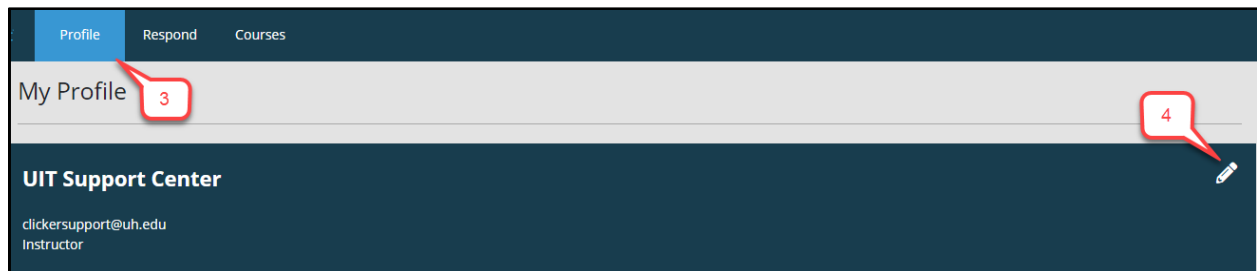
If you want to reset your password in your Turning account, you can use one of following options. But the **Option I is strongly recommended.**

Option I: Going through Blackboard Course

1. Login to **Blackboard** and click on the course that uses TurningPoint.
2. Click **TurningPoint Account Registration** link to access your TurningPoint account.



3. In your TurningPoint account, click **Profile**.
4. Click the **Pencil** on the top right.



5. Enter a New Password and reconfirm the New Password.
6. Click **Save**.

UIT Support Center

clickersupport@uh.edu
Instructor

Limited editing allowed based on your organization's settings.

New Password:

Confirm New Password:

Contains at least one lowercase letter

Contains at least one uppercase letter

Contains at least one number

At least 8 characters long

Matches the confirm password

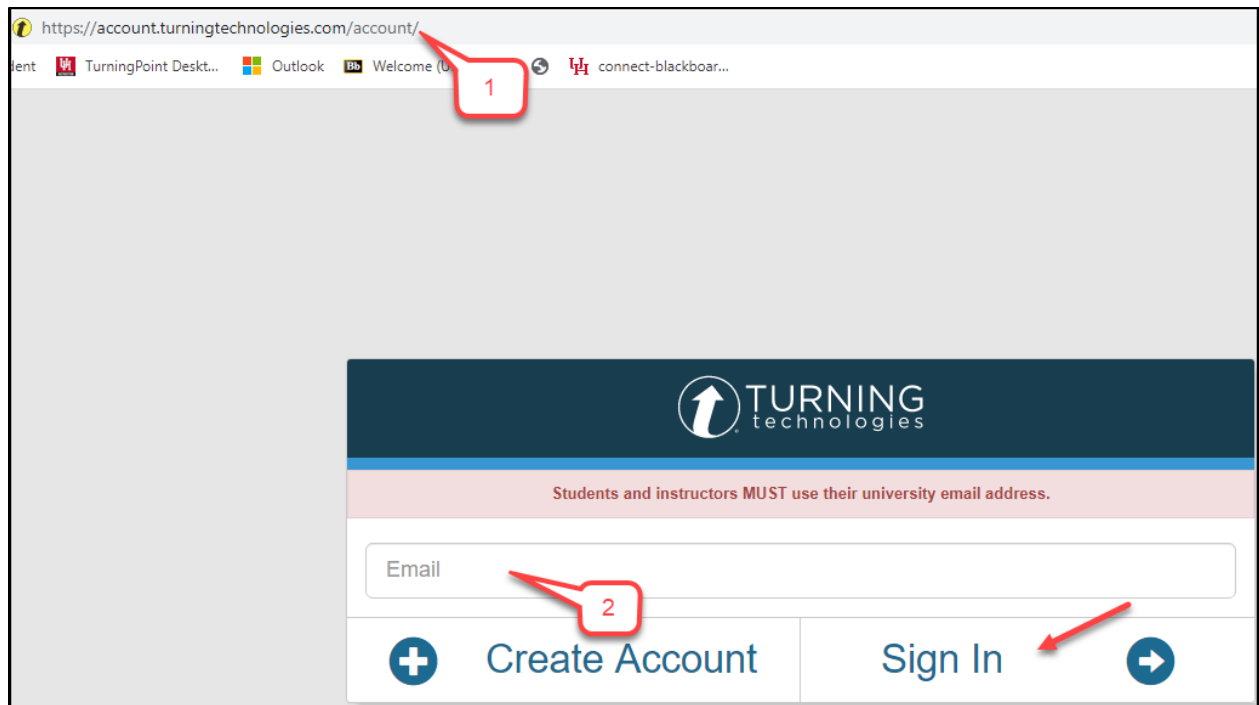
Cancel

Save

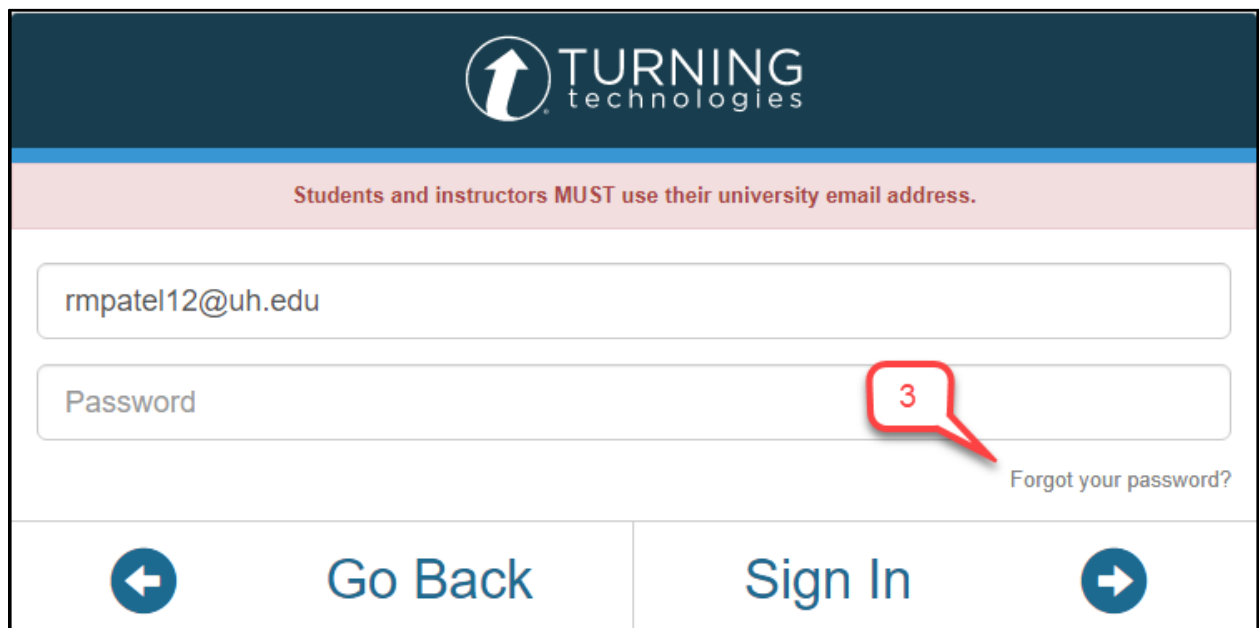
Option 2: Going through TurningPoint Website

1. Go to <https://account.turningtechnologies.com/account/>
2. Enter your UH email (xxxx@uh.edu) for your TurningPoint account and Click **Sign In**.

Note: Your UH email address should be xxxx@uh.edu. If you don't know your UH email address, please contact clicker@uh.edu



3. Click **"Forgot your password?"** at the bottom right and it will direct you to a new page.



4. Enter your UH email.
5. Click **Reset Password**.

Please enter your email address below and click the Reset Password button. An email will be sent to this address containing a link that will allow the password to be changed.

Email


4 rmpate12@uh.edu 5

Cancel Reset Password

6. You will get a message that a confirmation email will be sent to your UH email address.



An email with instructions on how to reset your password has been sent to rmpatel12@uh.edu. x

6

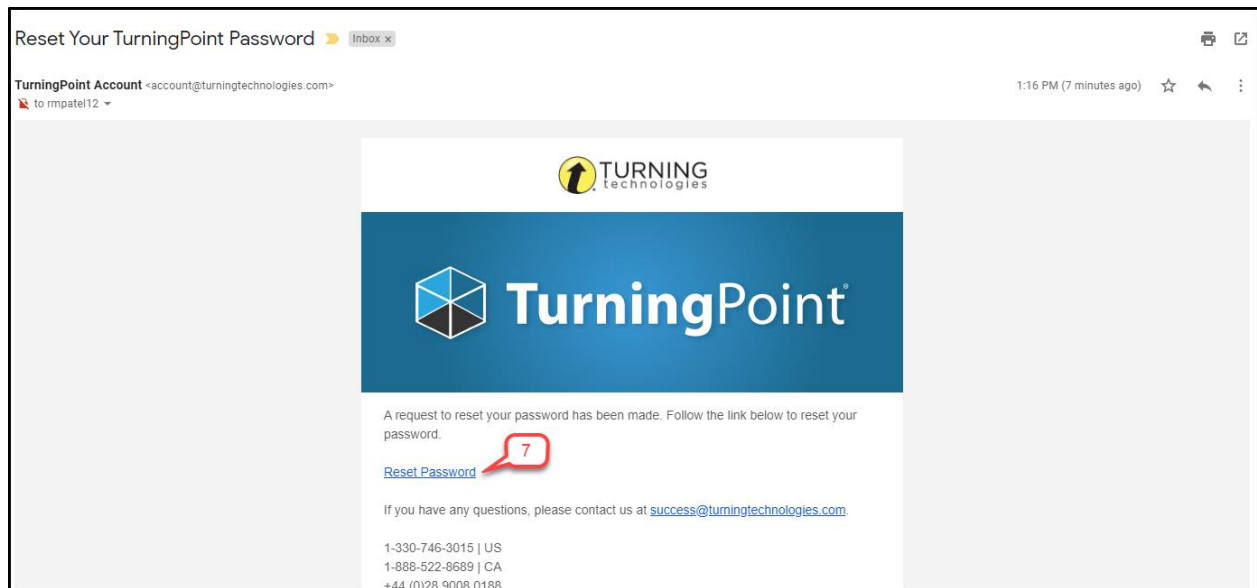
 **TURNING**
technologies

Students and instructors **MUST** use their university email address.

Email

 **Create Account** **Sign In** 

7. Login to your email and open the email from **TurningPoint Account**. Click **Reset Password** in the email.



8. Enter the **New Password** and reconfirm the **New Password**.

9. Click **Save**.

Note: After clicking save, the website will refresh and say, '**Changes saved successfully**'.

Changes saved successfully.



Students and instructors **MUST** use their university email address.

Email



Create Account

Sign In

