

ACCESSING YOUR ACCOUNT INFORMATION



This guide provides helpful information to assist you with accessing account information at principal.com and via our automated phone system at 1-800-547-7754. It will prove valuable, whether it's your first time accessing our systems or if you are a return visitor.

Access account information at principal.com

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
<p>Go to principal.com</p> <ul style="list-style-type: none"> Under Log In, select login type Personal Click on the Register Now link Provide your name, date of birth, ID number and zip code then click Submit Verify your identity by providing select personal information* Create your username, password and provide an email address Select and answer one security question Review your confirmation page Once you receive a confirmation email (it should only take a minute or two), you can log in with your new username and password Select your login image and phrase Set three online security questions and answers Consent to do business electronically (this lets you view account information online) You will be directed to your account information (select Your Profile to update login information, email address and to sign-up for additional account services) <p><small>*These questions are administered by a trusted third-party. While we display information on the screen, the Principal Financial Group® does not have access to this step of the process.</small></p>	<p>Go to principal.com</p> <ul style="list-style-type: none"> Under Log In, select login type Personal Enter your Username (Click Forgot Username if you need a Username) Verify the image and phrase shown are the ones you selected Enter your Password (Click Forgot Password if you need a Password) <div style="background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p style="text-align: center;">Questions?</p> <p>If you have any questions about setting up your username and password online, please call 1-800-547-7754.</p> <p style="text-align: center;">Stay up-to-date!</p> <p>Providing your email address and periodically logging in to confirm it will allow you to receive communications tailored to the Retirement Plan of Creighton University.</p> </div>

Click on Retirement Plan of Creighton University. Use the tabs at the top of the page to navigate the website.

Available options include:	YOUR ACCOUNT	PLANNING CENTER
	<ul style="list-style-type: none"> Overview Contributions Investments Account History 	<ul style="list-style-type: none"> Statements Loans Distributions Roll Over Funds Retirement Planner

Access account information — alternative options at principal.com

You can also check the account balance and personalized rate of return for the Retirement Plan of Creighton University through:

- Text messages to your cell phone
- Email
- **Principal® Mobile** — Our new secure app allows you to access retirement account information from multiple mobile devices, including iPhone® and Android™*

Access account information via our automated phone system

FIRST-TIME USERS		ONGOING ACCOUNT ACCESS	
Call 1-800-547-7754		Call 1-800-547-7754	
Enter your Social Security number when prompted		Enter your Social Security number when prompted	
Listen to the menu and select an option		Listen to the menu and select an option	
When prompted, establish your personal identification number (PIN) using Account/Contract number: 615443		If prompted, enter your PIN <i>(Note: some options do not require you to enter your PIN)</i>	
Follow the prompts to:	• Access daily account values	• Transfer retirement funds between available investment options	• Hear your outstanding loan balance, obtain a loan quote and request a loan
	• Obtain investment performance information	• Change where future contributions are invested	• Review the status of a pending or completed distribution
			• Establish/change your PIN
			• Reinvest retirement account balance from a previous plan
			• Hear information regarding an expected form 1099R

*The mobile application offered by The Principal® to view account information is currently supported on iPhone® (all operating systems) and Android™ (operating systems 1.6 or higher).



WE'LL GIVE YOU AN EDGE®

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