

Dear Parents,

Kindly note that you are now able to login to the Parent's Portal to access some of the features available for Parents. You can also access the Portal via the LMS website.

It is advisable to include your email addresses into the system.
Kindly also reset your password for future logins.

Section 1: Parent's Login via the App

Description:

Login to your Parents' Portal Account using the Asknlearn App.

Details:

User ID: Your Child's BC Number

Password (for first time Login): parents

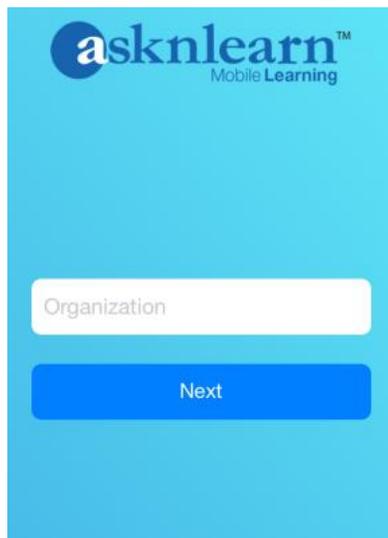
Steps:

1. Download the Asknlearn App from iTunes or Play Store

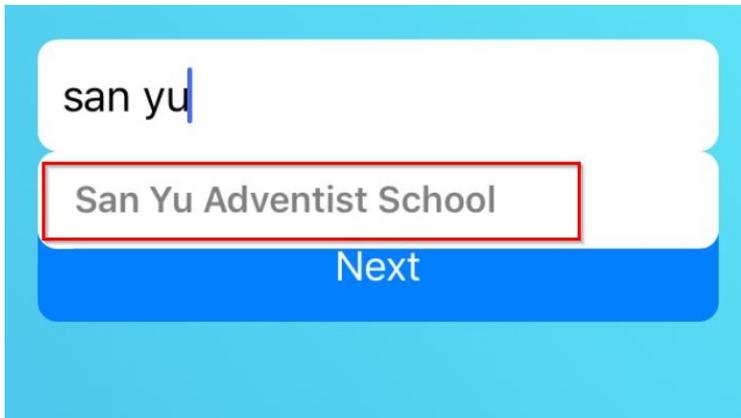


2. Launch the app. When the screens come on, key in the details as follows.

- a) The first page will show "Organization". Key in the school name.



- b) When you are keying the school name, a drop down list with possible school names will appear. Select the correct school.



The image shows a search interface on a light blue background. At the top, a white search bar contains the text "san yu" with a blue cursor at the end. Below the search bar, a dropdown list is open, showing a single option: "San Yu Adventist School". This option is highlighted with a red rectangular border. Below the dropdown list is a blue button with the text "Next" in white.

3. After selecting the school, key in the following details.

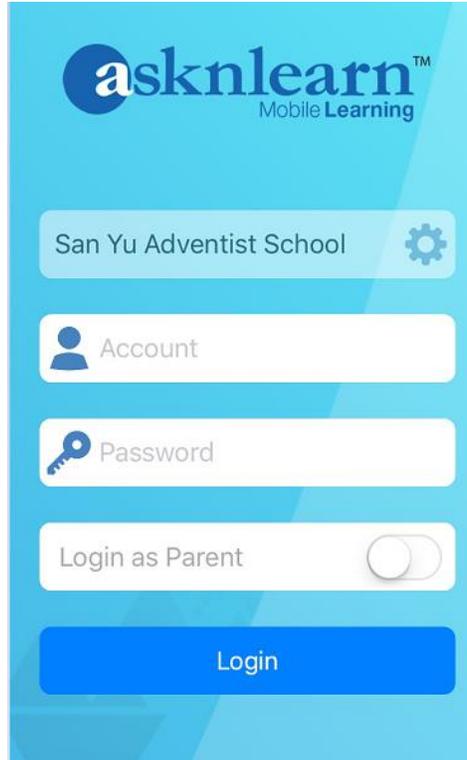
User ID: Your Child's BC Number

Password (for first time Login): parents

Android Interface:



iOS Interface:



- Once you have logged in, kindly fill in the mandatory information to register.

Welcome to the Parents' Portal!
It seems like that you have not registered yourself to our system. Please kindly fill up the registration form below. Thank you.

Name

First Name
Middle Name
Last Name

Account Used By *

Father

Password *

Confirm Password *

Email*

Use semicolon to separate multiple email. Eg. sam@gmail.com; anne@gmail.com

Mobile No. *

Singapore (65)

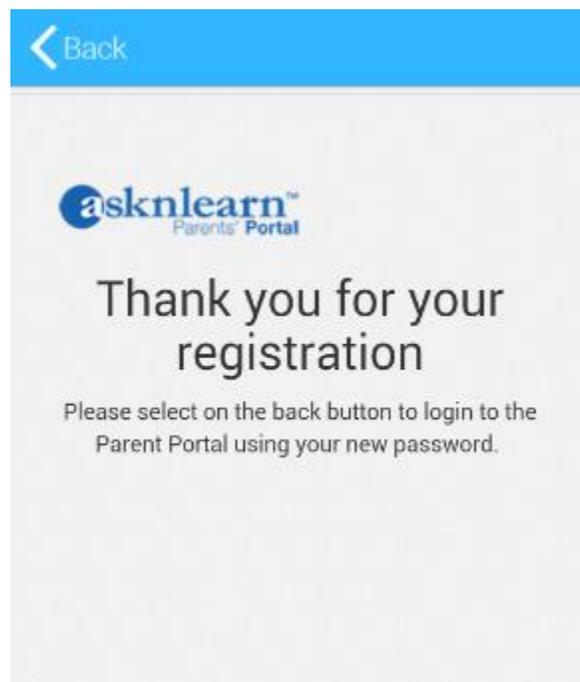
Area Code

Number

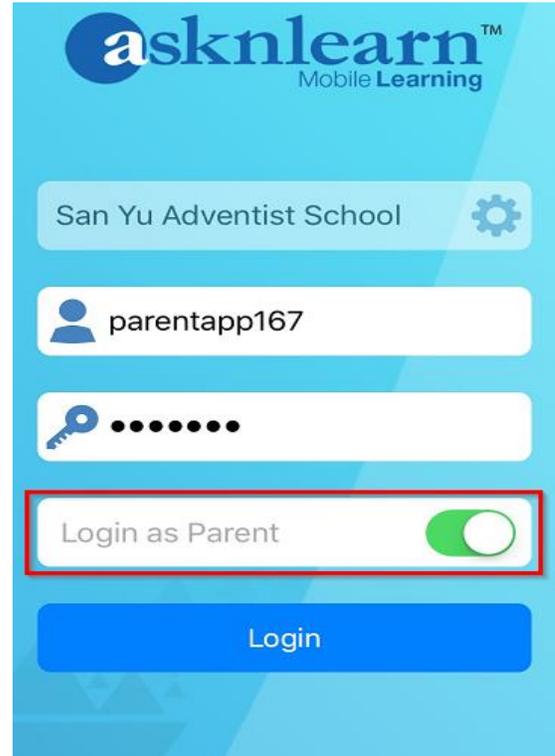
Submit

Cancel

+



5. Click on the “Back” button to login to the Parent Portal using your new password.



2. Parent's Login via the Website

Description:

Login to your Parents' Portal Account.

Details:

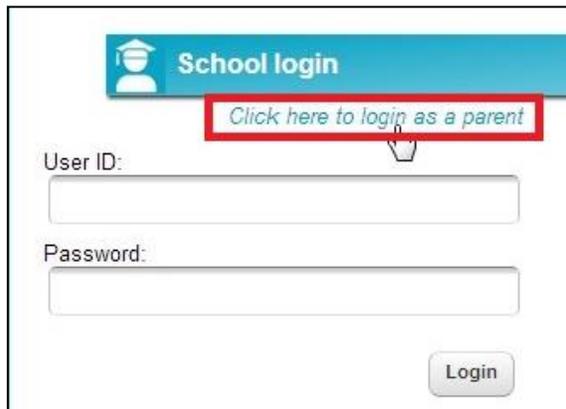
The link to login in to is: <https://lms.asknlearn.com/SYAS/login.aspx?type=parents>

User ID: Your Child's BC Number

Password (for first time Login): parents

Steps:

1. Access the School's LMS URL (<http://lms.asknlearn.com/SYAS>) and Click on "Click here to login as a parent here":



The screenshot shows a login page titled "School login" with a graduation cap icon. A red rectangular box highlights the text "Click here to login as a parent" which is positioned above the "User ID:" input field. Below the "User ID:" field is a "Password:" field, and at the bottom right is a "Login" button.

2. Ensure that the blue bar is indicating "Parents Login".



The screenshot shows a login page titled "Parent login" with a person icon. A red rectangular box highlights the "Parent login" header. Below the header is a blue bar with the text "Click here to login as a student or a teacher". Below this are "Child's User ID:" and "Password:" input fields, and a "Login" button at the bottom. At the very bottom, there are two links: "Forgotten your User ID and/or Password" with a question mark icon, and "Check if my computer is ready" with an information icon.

3. Enter the following details to login.

Child's User ID: Your Child's BC Number

Password (Default): parents

4. You should see the Homepage (OR) for first time Parents' Login, the Registration page.

Registration Page: (*Kindly Fill in all fields marked with the Asterisk and submit)

Welcome to the Parents' Portal!
Please kindly fill up the registration form below. Thank you.

Name

First Name Middle Name Last Name

Account Used By *

Father

Password *
For security purposes, please kindly change the default password.

Confirm Password *

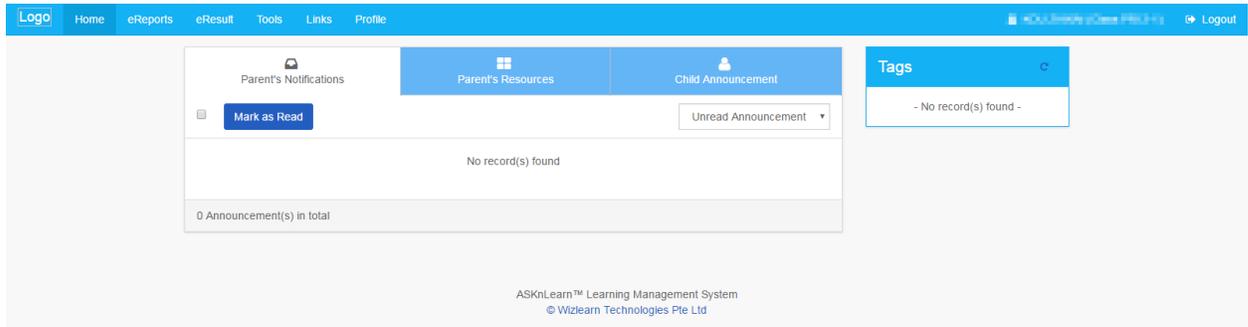
Email*
For password resetting purposes, please kindly enter your email address.

Wizlearn only collects, uses and discloses personal data with an individual's consent or deemed consent or as otherwise permitted under the PDPA laws and regulations.

5. Login with your new password following Steps 2.



6. This is the homepage that you will see upon successful Login.



7. If you are unable to login (e.g. forgotten password/wrong password), you can use the password reset function. Please note that you can only use this function **if you have provided a valid email address.**



7.1 Key in your child's User ID.



7.2 You will see the following message upon successful email sent. (***Once you have**

received the email, login again following Steps 1 and 2).

Your Password Has been Sent

Your Password has been sent to this email address *****@wizlearn.com'

[Click here](#) to login

If you still encounter difficulties logging in or face any other technical issues, kindly contact the LMS Asklearn Support Team at:

Getting Help and Support



If you need help using the portal, please refer to:
[Parent's Guide](#)



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(Monday - Friday: 7.30am - 6.00pm)



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