



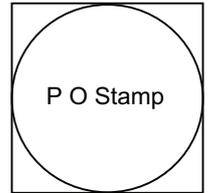
BHARAT SANCHAR NIGAM LIMITED

Calcutta Telephones

BILL MAIL SERVICE
Postage paid in advance
Vide Licence No. PP/03/2001

Name & Address of the Customer:

GOPESWAR MUKHOPADHYAY.
ANNANDALOK APPTT
RISHI BANKIM SARANI
FLAT-4E BARASAT,24 PGS/N
KOLKATA
WB
700124



INFORMATION TO CUSTOMER

- I) **For Fault Repair, Dial: 198** **For Customer Care & Billing enquiry, Dial: 1500**
Further Details of Customer grievance redressal mechanism is available at our website www.bsnl.co.in.
- II) Telephone Bills can be paid by Cash / Cheque / DD / Debit / Credit Cards at the following centers.
(a) All Online Cash Counters and Customer Service Centres of BSNL.
(b) All Head Post Offices and designated Sub / Branch Post Offices up to Pay By Date.
(c) E-Seva Counters up to 3 days after Pay By Date.
(d) All branches of Syndicate / Indian Bank / UTI ATM.
(e) Tech Process / Bill Desk (ECS)/ ICICI Gateway (Credit / Debit Cards).
(f) Payment can also be made through ECS and Internet Banking. For Internet banking please Logon to "www.bsnl.co.in"
- III) **Cheque / DD May be drawn in favour of AO (Cash), BSNL, Calcutta Telephones for making payment at BSNL Bill Collection Centres & CTOs / DTOs. Telephone Bills will be accepted in CASH up to Rs 5000/-.**
- IV) For Change of Billing Address, Kindly approach AO(TR) / Commercial Officer of your exchange area.
- V) (a) No Migration fee is chargeable for migration to any tariff plan.
(b) No increase is permissible in any item of tariff for a period of SIX months from the date of enrolment of a subscriber under a tariff plan.
(c) No charge to be levied for any service without explicit consent of the consumer.
(d) Refund of Security Deposit for providing telephone service to be made, within 60 days of closure of telephone connection, Otherwise eligible for interest @ 10% Per Annum.
(e) Please logon for tariff Plan and Financial implications on www.bsnl.co.in.
(f) Broadband Toll Free Help Desk Number -1800 424 1600
- VI) Dial 1960 to know the name and address of the customer and STD Codes / 60 seconds pulse rate.

- NOTE:** 1). BSNL Broadband is available on demand. Speed between 256Kbps / 2 Mb. Contact Commercial Officer concerned / Customer Service Center.
2). Customers are advised to change their password frequently.
3). STD facility on the phone provided to you is available now by default. In case of unwillingness to have STD facility, you may opt in writing for barring of STD facility.

ENJOY RING BACK TONES ON BSNL LANDLINE (CALL 56700 For Registration)

SL.No	PARTICULARS	CHARGES
01	Monthly fixed charges	Rs.25
02	IVRS Charges for 56700	Rs.2.00 per min
03	Song Selection (Content charges per RBT download) Excluding access charges using IVRS/Website	Rs.12.00
04	Validity	30 Days

**TO AVOID UNWANTED
TELEMARKETING CALLS: REGISTER
YOUR TELEPHONE NUMBER IN
NDNC REGISTRY CALL 1909 or SEND
SMS "START DND" ON 1909**

DENOMINATIONS OF CASH PAID (To be filled by Payer)

1000	X	
500	X	
100	X	
50	X	
20	X	
10	X	
5	X	
2	X	
1	X	
Change		
TOTAL		



BHARAT SANCHAR NIGAM LIMITED

Calcutta Telephones

Telephone Bill

Name & Address of the Customer:

GOPESWAR MUKHOPADHYAY.
ANNANDALOK APPTT
RISHI BANKIM SARANI
FLAT-4E BARASAT,24 PGS/N
KOLKATA
WB
700124

Customer Id 3005877055
Account Number 8005884576
Phone Number 03325849046
Bill Number & Date 101064823 - 09/01/2013
Bill Period 01/12/2012 to 31/12/2012
Payment Due Date 29/01/2013
Customer Type Individual
Credit Limit

Account Summary(In Rupees)

Previous Balance (Ignore, if paid)		Payments Received		Balance Amount		Adjustments		Current Bill Amount		Amount Payable (Rounded to next Rupee)
A		B	=	C=A-B		D		E	=	E+C-D
581.21	-	582.00	=	-0.79	+	0.00	+	773.04	=	773.00

Late Fee shall be levied in the next bill @ 2% of the outstanding amount pending after Pay By Date. Minimum Late Fee is Rs 10/-.

Account Level Details**Payment Details**

Description	Date	Amount(Rs.)
Cash Payment	24/12/2012	582.00
Total		582.00

Summary of Charges Amount(Rs.)

Monthly Charges	540.00
Usage Charges	661.43
One Time Charges	0.00
Discounts	-513.43
Service Tax	85.04
Late Fee	0.00
Total Charges (Rs.)	773.04

Tax Details

Description	Tax Rate	Amount
Service Tax	12.00%	82.56
Educational CESS	2.00%	1.65
Higher Edu. CESS	1.00%	0.83

Accounts Officer(TR)

This is a Computer generated Bill and hence does not require any Signature

"Pay your bill on line on www.bsnl.co.in and enjoy 1% discount in the next bill. "

To register your Mobile No against this account please send "REG> <Tel with STD e.g. 033-2abcdxyz> <cust-id/account number" to 53334. To register both Mobile No & email id please log on to www.flash.bsnl.co.in. "> <" means space.

E & OE

BHARAT SANCHAR NIGAM LIMITED
Calcutta Telephones

COUNTER FOIL

Account Number 8005884576 Phone Number 03325849046 **Amount Payable 773.00**
Bill Number 101064823 Bill Date 09/01/2013 **Payment Due Date 29/01/2013**



For Use of PO's/ Banks only



Mode of Payment Cash Cheque/DD Credit/Debit Card E-Payment
Cheque /DD No. _____ Date _____ Bank _____ Branch _____ Amount _____
Please Charge Rs. _____ Against Card No. _____ Card Expiry Date _____ Visa Master
Signature _____ Card Holder's Name _____ Diners Amex

Please make crossed Cheque/DD/Pay order for Amount Payable (Rounded up) in favour of AO (Cash), BSNL, Calcutta Telephones.

Note: Post Offices / Banks to accept Bills for Current Bill Amount or Amount Payable against Account Number on or before Due Date only.



BHARAT SANCHAR NIGAM LIMITED

Calcutta Telephones

Account Number	8005884576	Bill Number	101064823	Bill Date	09/01/2013	Payment Due Date	29/01/2013
----------------	------------	-------------	-----------	-----------	------------	------------------	------------

Name & Address of the Customer:

GOPESWAR MUKHOPADHYAY.
ANNANDALOK APPTT
RISHI BANKIM SARANI
FLAT-4E BARASAT,24 PGS/N
KOLKATA
WB
700124

List of Services

Phone Number/Service ID	Monthly Charges	Usage Charges	One Time Charges	Discounts
03325849046	0.00	423.00	0.00	-175.00
ct3325849046	540.00	238.43	0.00	-338.43

Phone Number/Service ID | 03325849046

Bill Plan: BBG FN COMBO 500

Discounts

Description	Start Date	End Date	Amount(Rs.)
LL - Free Usage Amount	01/12/2012	31/12/2012	-175.00
Total			-175.00

Usage Charges

Description	Units	Duration(hh:mm:ss)	Gross Amt(Rs.)	Discount(Rs.)	Net Amount(Rs.)
LL Local Call	420	10:31:56	420.00	-172.00	248.00
LL STD Call	3	00:03:24	3.00	-3.00	0.00
Total	423	10:35:20	423.00	-175.00	248.00

Phone Number/Service ID | ct3325849046

Bill Plan: BBG FN COMBO 500

Monthly Charges

Description	Start Date	End Date	Amount(Rs.)
BB - Fixed Monthly Charges for Modem Type-W1	01/12/2012	31/12/2012	40.00
BB - Fixed Monthly Charge	01/12/2012	31/12/2012	500.00
Total			540.00

Discounts

Description	Start Date	End Date	Amount(Rs.)
BB - 20% Discount on Plan rent			-100.00
BB - Free Usage Amount	01/12/2012	31/12/2012	-238.43
Total			-338.43

Usage Charges

Description	Units in KB	Duration(hh:mm:ss)	Gross Amt(Rs.)	Discount(Rs.)	Net Amount(Rs.)
Broadband Day Usage	1220706	37:52:16	238.43	-238.43	0.00
BB Night Usage (2AM-8AM)	63678	00:35:26	0.00	0.00	0.00
Total	1284384	38:27:42	238.43	-238.43	0.00