

# User authentication steps for Internet Access from Android Mobile

Internet can be accessed after authenticating using either of the two processes given below:

1. Authentication through Cyberoam Captive Portal (For first time access)
2. Authentication through Cyberoam iAccess Client (Recommended for smooth functioning)

## Authentication steps through Cyberoam Captive Portal

1. Open Browser and type <https://10.10.11.2:8090>
2. Click on Advanced and Click “Proceed to 10.10.11.2”



### Your connection is not private

Attackers might be trying to steal your information from **10.10.11.2** (for example, passwords, messages, or credit cards). [Learn more](#)

NET::ERR\_CERT\_AUTHORITY\_INVALID

Help improve Safe Browsing by sending some [system information and page content](#) to Google.  
[Privacy policy](#)

Hide advanced

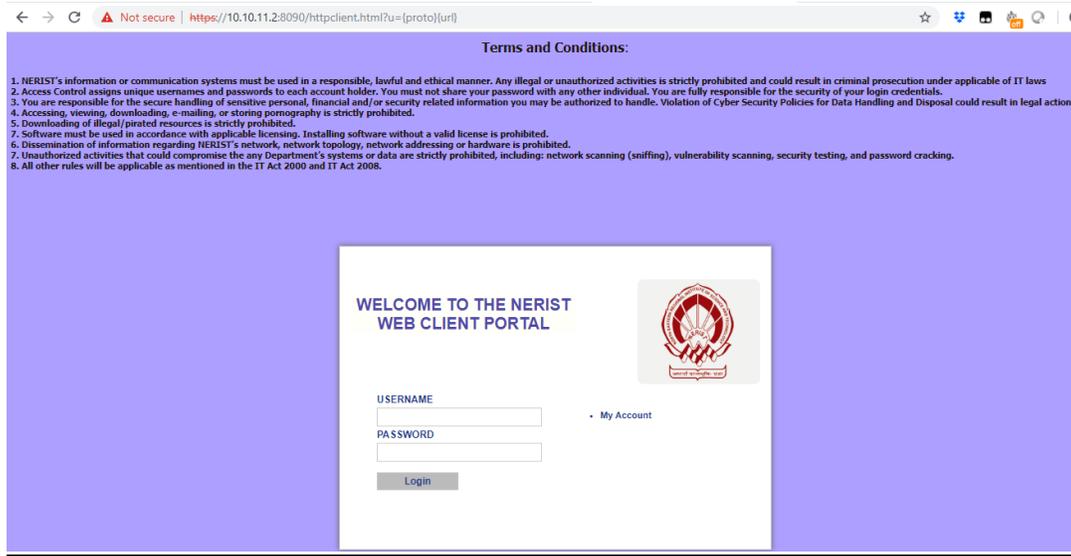
Back to safety

This server could not prove that it is **10.10.11.2**; its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.

[Proceed to 10.10.11.2 \(unsafe\)](#)

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### 3. Provide username and password

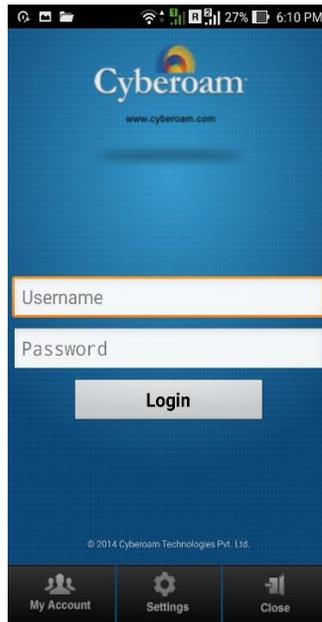


### Steps for Cyberoam iAccess Client and Authentication

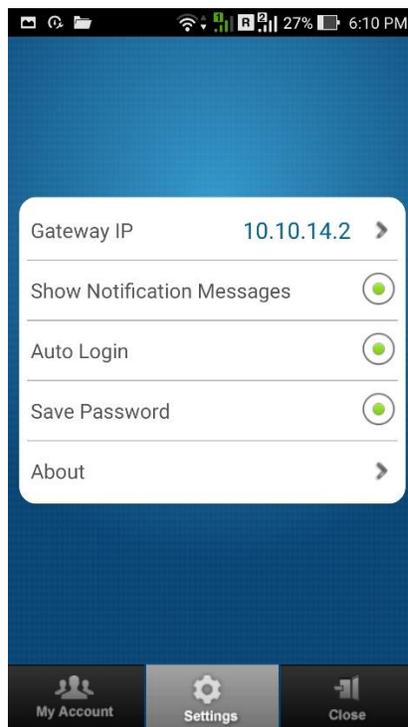
1. Get internet access on your device authenticating through **Cyberoam Captive Portal**.
2. Go to Android Play Store. Download and Install the App **Cyberoam iAccess**.



3. After successful Installation Double-click on Icon **Cyberoam iAccess** and go to **Settings**.



4. Set **Gateway IP: 10.10.11.2 (for hostels)** and Select all the Options.



5. Go to Back. Provide **Username**, **Password** and Click **Login**.

