

**Error in WebAdvisor:
THE MAXIMUM NUMBER OF COOKIE VALUES HAS BEEN REACHED.**

This message is caused by a program bug for which there is a workaround. If other windows are currently open or were not closed using the "CLOSE WINDOW" button, then you must close all current browser windows and re-login to avoid unpredictable behavior.

This error is also received when users attempt to open 4 or more WebAdvisor forms. For example, you open one window then click on one of the hyperlinks and a new window opens. After several windows are open in this manner, you may be presented with the error message above. Opting to remove cookies/temporary internet files (via Tools/Internet Options) does not provide a workaround to this issue. However, closing open windows using the "CLOSE WINDOW" button at the bottom of the screen will allow for a new window to be opened.