



# FM Global Risk Report

## Location Findings

**City of Memphis, Tennessee, The County of Shelby, Tennessee, Memphis Basketball,**

191 Beale Street  
Memphis, Tennessee 38103  
USA

### **All in One Regular Risk Evaluation**

Visit by:	Earl R. Cuenca
Visit date:	05 March 2014
Conference with:	Mr. Bob Tiedemann, Director of Engineering

## Principal Site Activity

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This multi-purpose arena is used for sporting events, music concerts, large gatherings, etc. There is an associated Administration Building and parking deck.

## Understanding the Risk at this Facility

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The FedEx Forum is a major venue for the City of Memphis and Shelby County. Not only is it the home of an NBA team, the Memphis Grizzlies, but to the University of Memphis Tigers as well. In addition, it also holds multiple feature events such as concerts and tours throughout the year. Should a catastrophic event occur, they would likely suffer greater harm from damaged public image than from property damage alone. As such, it is important that all necessary items are in place to prevent such an event from occurring.

The key to a well protected facility is both the site's construction and its ongoing human element programs. Fortunately, this facility has been well engineered to protect against most common hazards. Additionally, management has put in place and properly implemented human element programs such as regular valve inspections, hot work and impairment programs, as well as a comprehensive emergency response plan.

## Location Overview

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The following display(s) show RiskMark information for this location. Note that the RiskMark scores and displays are different than in the past. RiskMark was recalibrated and enhanced to now include Equipment Hazards and an emphasis on Human Element programs. RiskMark will now provide additional points for risk improvement in these and other areas. Your contacts at FM Global can help you to see the advantages of this more comprehensive benchmarking tool.

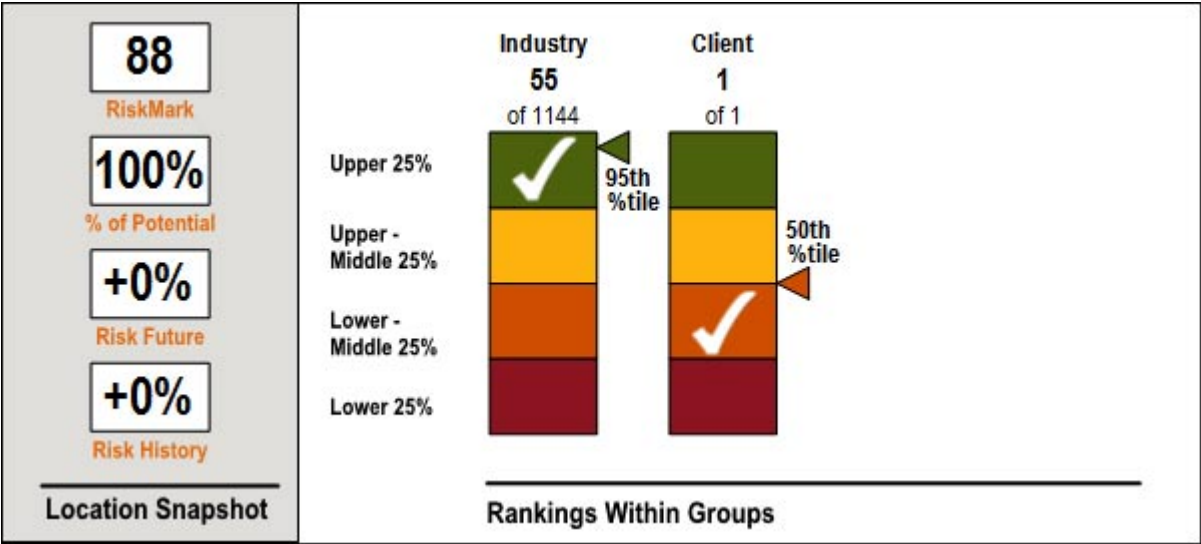
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Location Overview continued

RiskMark Snapshot

This display provides a snapshot of the risk quality of this location, including a summary of the current RiskMark score, the percentage of the potential score, the history of risk improvement, the projected risk improvement in the future, as well as risk quality rankings within various groups of locations.



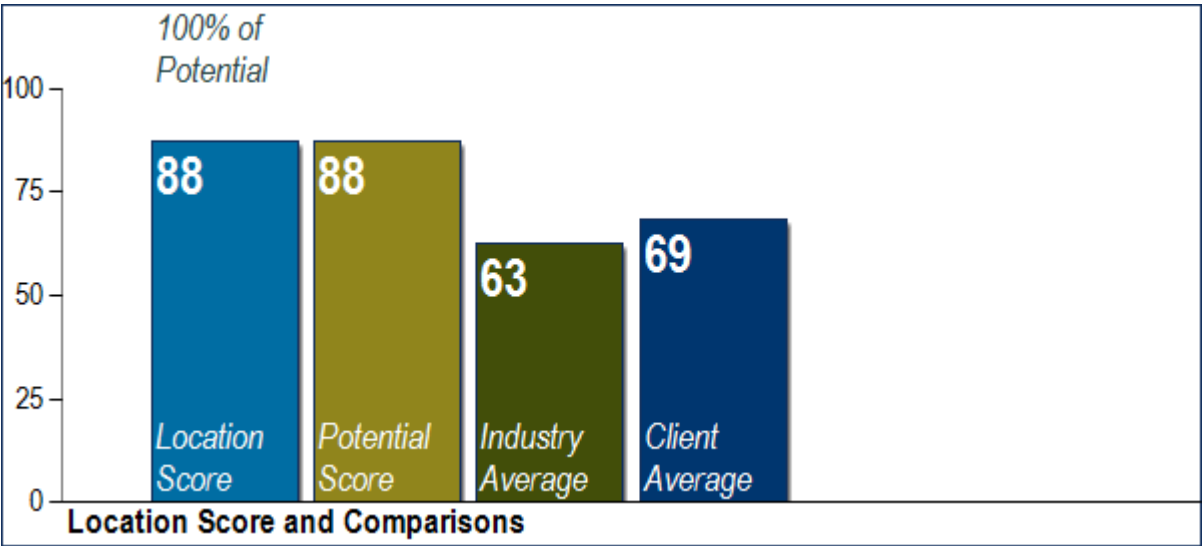
The Industry used in the above chart is Recreation and Entertainment.

The Risk Future number is the per year improvement in your percentage of potential score, projected to 01 July 2016. The Risk History number is the per year improvement in your percentage of potential score, since 01 July 2010.

Location Overview continued

RiskMark Comparisons

This display shows a comparison of your RiskMark to the average scores of other groups as noted in the display. Note that your potential score and percent of potential scores are also included.



The Industry used in the above chart is Recreation and Entertainment.

Risk Reduction

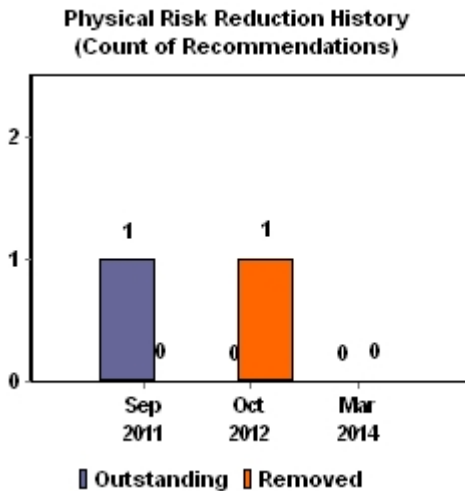
Recommendations that have been completed or otherwise removed are summarized in this section.

The "Counts" of recommendations referenced in this section include each part of multi-part recommendations except in cases where each part represents options to address a single deficiency. In such cases, the recommendation is only counted once.

*These charts illustrate current risk reduction status since the last inspection visit, and also include an historical account of previous risk reduction activity on a cumulative basis. Focus and special visits are not tracked separately, but the total outstanding recommendation counts reflect the full history since September 2011.*

Physical Recommendations

There are no outstanding **Physical** recommendations.



Human Element Recommendations

There are no outstanding **Human Element** recommendations.



## Ongoing Services

FM Global is available to provide support in all areas of property loss prevention. These services include:

- Development of specifications for projects such as new construction, automatic protection systems and process safeguards
- Review of related project plans
- Assistance in implementing and managing loss prevention programs
- On site review and acceptance of completed projects
- Assistance in managing impaired protection systems

Depending on your organization's insurance program, you may also have access to the FM Global MyRisk website. If so, you will find additional risk management tools that can help with your risk improvement strategy at:

<https://myrisk.fmglobal.com>

For access to these services, contact one of the following:

**Atlanta Operations:**

FM Global  
Preston Ridge III  
3460 Preston Ridge Suite 400  
Alpharetta, GA 30005  
USA  
[1] (770) 777 3600

**Mike Trujillo, Account Engineer:**

FM Global  
Preston Ridge III  
3460 Preston Ridge Suite 400  
Alpharetta, GA 30005  
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[1] (770) 777 3600

## Reference Information

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All in One  
Regular Risk Evaluation

<b>Visit by:</b>	Earl R. Cuenca
<b>Visit date:</b>	05 March 2014
<b>Site Contact:</b>	Mr. Bob Tiedemann, Director of Engineering at +1 901 2051575, btiedemann@grizzlies.com
<b>Final Conference Attendees:</b>	Mr. Bob Tiedemann, Director of Engineering; Mr. Howard Randolph, Loss Control Analyst
<b>Location Index Number:</b>	000605.52-02
<b>Account Number:</b>	1-39437

**RiskMark Information included in this report is current as of 31 March 2014.**