# IAMRESPONDING "Cheat Sheet"

# To log in:

- 1. Go to <u>www.iamresponding.com</u> and click SUBSCRIBER LOGIN in the upper right corner of the page
- Fill in the fields (see example). The PHVFC must be in all capital letters. Username and password are casesensitive. Check the box underneath the password field so you won't have to login multiple times when you go to different modules in iamresponding.
- 3. Click LOGIN

(((( iamresponding.com)))) LOGIN AREA				
AGENCY NAME PHVFC	?			
MEMBER USER NAME usernam	e ?			
PASSWORD	?			
REME!	REMEMBER ME FOR THIS SESSION ?			
LOGIN	FORGOT YOUR PASSWORD			
By logging into the ERRS, you hereby agree that you have reviewed, understand, and consent to all of the Terms of Use of IamResponding.com.				

Based on individual permissions, some of the following features may be unavailable to you.

## To change your profile/account information (all users):

- 1. Click on ADMINSTRATIVE FUNCTIONS
- 2. Click on MANAGE MEMBERS
- 3. Click on EDIT A MEMBER
- 4. Select yourself and then click EDIT MEMBER
- 5. Proceed to update your information. You will not be able to change System Permissions

# To send a text message:

- 1. Click on ADMINSTRATIVE FUNCTIONS
- 2. Click on SEND TEXT/EMAIL MESSAGES
- 3. Type the message you want in the box. It is a good idea to keep the text 113 characters or less. That seems to be the max number of characters most providers can handle per/text.
- 4. Click on the TEXT MESSAGE box
- 5. Select the group(s) and/or individual(s) you want to send a text message to.

Send messages					
	Put your 113 characters to text in this space	*			
STEP 1: Type message here:		Ŧ			
* Please note that the average text message device receives only 130 characters of text * Your current message contains 45 characters					
STEP 2: Select method of delivery: Email Pager 🗹 Text Message 🔲 All					

6. Click the SEND button at the bottom of the page.

Note: you can send emails the same way without restriction on number of characters. Just note that this email list contains mostly active responders, so an email to go out to the entire membership should be done outside of iamresponding.com.

#### To change your schedule (vacations, etc.)

- 1. Make sure you are on the HOME screen. If you are not, click the HOME button at the top of the page.
- 2. Click on SCHEDULE, and then SCHEDULING.
- 3. You will see the current schedule on the left and your schedule commitments on the right. You can easily modify or delete existing schedule items by clicking either icon to the right of each schedule.
- 4. To add a schedule item(s), click ON DUTY FOR LOCATION and members will probably be choosing OOS for out of service. On the right click the reason. You can see the choices that the officers.
- 5. Make sure you click ENTER for input the schedule item into the system.

#### To change the status of the apparatus:

- 1. Make sure you are on the HOME screen. If you are not, click the HOME button at the top of the page.
- 2. Click on ADMINSTRATIVE FUNCTIONS
- 3. Click on APPARATUS STATUS
- 4. All apparatus are listed. Choose the OOS radio button to put a truck out-of-service.
- 5. Click update and members will be notified via text message.
- 6. Make sure you put the apparatus back in service when appropriate as per the chief or his delegate.

Apparatus status			
Apparatus	Abbreviation	Currently	Change status to
Engine 31	E31	In service	◉ In service © OOS
Engine 31-1	E31-1	In service	In service OOS
Light Plant 31	LP31	In service	In service OOS
Squrt 31	SQ31	In service	In service OOS
Tower 31	T31	In service	In service OOS
	UPDATE	CANCEL	

## To sign out of iamresponding

1. No matter what page you are on in iamresponding, you can click the words LOG OUT in the upper right of each screen.

There are additional features that you may have access to in iamresponding as well. Feel free to investigate. If you note that you have permissions that may not be correct or if you need permissions changed so that you can access a particular item/module in iamresponding, please contact Doug Brower or Mike Narducci.