5 Minute Guide to Kp.org Password Reset

Step 1: Open browser and type in <u>www.kp.org</u> to access the Kp.org Home Page

Step 2: Once in the Home Page, click on the "Forgot Your Password" link located at the top right corner of the page.



Step 3: Reset your password

LAST NAME	Enter vour informatio	n
LAST NAME		
	LAST NAME	
USER ID Forgot your user	USER ID	Forgot your user ID?

• Type in Last Name and User ID

- Click Forgot User ID if do not know name
- Click "continue"

Step 4: Reset your password

R	eset your password
En	er your member information
SEL	ECT REGION
5	elect an area
۲	LAST 4 DIGITS OF YOUR SOCIAL SECURITY NUMBER
	HEALTH / MEDICAL RECORD NUMBER 🕐

Step 5: Get your code



- Select Region (California Southern)
- Type in last 4 digits of Social Security number OR
- Type in Medical Record Number
- Click "continue"

- Click "Send email"
- Go into email account to get six-digit code
- Enter six-digit code on kp.org
- Create NEW password

