



INFORMATION TECHNOLOGY FOR STUDENTS

WELCOME TO STONEHILL!

The Department of Information Technology would like to welcome you to Stonehill College!
We hope the information below will help you to use all of the technology that we provide for you.

YOUR STONEHILL ACCOUNT

Your Stonehill username and password are the keys to your digital life at Stonehill. You'll use them to log in to campus computers, register your devices, connect to wireless, and access important applications such as myHill and eLearn.

MYHILL

MyHill is your path to everything! To access myHill, navigate to myhill.stonehill.edu and sign in using your Stonehill username and password. Using the QuickLinks channel on the left side of the Home tab, you'll have easy access to many College resources including your email, our password change service, eLearn, and more. Refer to the myHill for Students category on our Knowledge Base for more information about using myHill.

MANAGING YOUR PASSWORD

It is crucial that you enroll in our password change service, which will allow you to change your password or reset a forgotten or expired password. Enrolling in the password change service also ensures you are notified via email before your password expires. To use the password change service, click on the Password Service QuickLink in myHill.

INFORMATION TECHNOLOGY WEBSITE

The Stonehill IT web pages (www.stonehill.edu/it) contain valuable information about technology, including a link to our Get Started page. This page contains references to many helpful resources for new students. Our website also has informative documentation and training materials in a section called the Knowledge Base, which you can find in the QuickLinks section of the IT home page.

STONEHILL MOBILE APP

The My Stonehill mobile app is available for iOS and Android devices and provides convenient access to a variety of information for the Stonehill community. Students can use the app to view dining menus, check grades, see if a washing machine is available, access the Stonehill shuttle schedule, and much more. To download the app, search for "Stonehill College" in your device's application store.

MICROSOFT OFFICE AND ANTI-VIRUS

While you are enrolled at Stonehill, you are licensed to download Microsoft Office software on up to 5 devices. Our license provides the full professional version of Office on PCs and Macs as well as mobile applications on iPhones, iPads, and Android phones. Antivirus software for both PC and Mac is available to Stonehill students for download from the Software Availability by Location web page, which you can find in the QuickLinks section of the IT home page.

OFFICE 365 EMAIL AND STORAGE

Your Stonehill account enables you to leverage Microsoft's Office 365 cloud service to access a variety of useful online tools. Your Stonehill email works seamlessly through either the O365 web interface or Outlook on your laptop or phone. Everyone at Stonehill can be found through the people directory, which can also be used to easily send meeting requests from your O365 calendar. Online versions of Word, Excel, PowerPoint and OneNote make collaboration with classmates and faculty a breeze. Plus, you can safely store up to 1TB of files in your OneDrive, which allows sharing with others and makes your files accessible from all of your devices.

ELEARN

eLearn is our learning management system, powered by Blackboard Learn. Most faculty members use eLearn to post their course syllabi, content, assignments, and grades. You will be required to log in to eLearn on a regular basis, which you can do by selecting eLearn from the QuickLinks Channel in myHill.

Bb STUDENT MOBILE APP

Bb Student is a free app that allows you to access your eLearn courses from your mobile devices. Whether you're scanning through a course document, catching up on a discussion, or scrolling through new activity in the Dashboard, Bb Student is all about being connected to your courses. To download the app, search for "Bb Student" in your device's app store.

COMPUTER LABS, SOFTWARE, AND PRINTING

We provide two general-purpose computer labs on campus for student use. Stanger 109 contains PCs, Macs, and Bloomberg terminals and is accessible 24 hours on most days by using a Hillcard for access when the building is closed. MacPhaidin Library 313 contains PCs and is available during normal library hours. Additionally, classroom computers are available for use when classes are not in session. You can learn more about these spaces and the software that is available to you on the Software Availability by Location and Electronic Classrooms and Labs web pages, found in the QuickLinks section of the IT home page. Information about printing in the labs and how to print from your laptop or mobile device can be found under the Printing category on our Knowledge Base.

THE STONEHILL NETWORK

All residence hall rooms have multiple connections to our wired network, providing high-speed access to our network. Our secure wireless network, called hillspot, is available in all buildings on campus. Information about how to set up hillspot on your devices can be found under the Wireless Network Access category on our Knowledge Base.

DEVICE REGISTRATION

We require all devices that access our network to follow a registration process to ensure a secure and reliable network

environment. Gaming consoles and streaming devices must be registered and connected via a wired connection, so you should bring a 25-foot network cable with these devices. Be aware that wireless-only streaming devices (such as Amazon Echo, Chromecast, and the Amazon Fire TV stick) may not behave as expected on our network. Instructions for registering your devices can be found under the Device Registration category on our Knowledge Base.

TELEVISION

Stonehill provides cable television services from Comcast as well as Xfinity on Campus IPTV service. You may bring cable-ready televisions for your residence hall room, which can be plugged directly into a CATV jack. XFINITY On Campus allows you to view live TV, On-Demand content, or programs recorded to your cloud DVR on computers and mobile devices. More information about both services can be found under the Cable TV category on our Knowledge Base.

IT SERVICE DESK

The IT Service Desk is staffed by both full-time employees and student assistants who provides answers to general technology questions as well as assistance with the services described in this document. Stop by the Service Desk in Duffy 025, call 508-565-HELP, or send us an email at service-desk@stonehill.edu.



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