



NetCommWireless

Changing the Default Administration Password

(NB604n)

Changing the Default Administration Password

Changing the default password (and username)* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.



Technical Support is unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**.

This will also clear any stored settings on your modem / router / VOIP ATA.

* - If supported by your model of modem / router.

Changing the default password

This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

1. Navigate to <http://192.168.1.1> in a web browser using "admin" as both the username and password when prompted.
2. Select **Management > Access Control > Passwords**.

NetComm

Management

Access Control

Passwords

Access Control -- Passwords

Access to your DSL router is controlled through three user accounts:admin,support and user .

The user name "admin" has unrestricted access to change and view configuration of your DSL Router.

The user name "support" is used to allow an ISP technician to access your DSL Router for maintenance and to run diagnostics.

The user name "user" can access the DSL Router, view configuration settings and statistics, change Basic Setup, modify Wireless Basic and Wireless Security, as well as update the router's software.

Use the fields below to enter up to 16 characters and click 'Apply/Save' to change or create passwords. Note: Password cannot contain a space.

Username:

New Username:

Old Password:

New Password:

Confirm Password:

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3. Enter "admin" in both the **Username** and the **New Username** fields.
4. Enter "admin" as the **Old Password**.
5. Enter the new password of your choice into both the **New Password** and the **Confirm Password** fields. It is recommended that at least 8 characters with numbers and letters should be used.

6. Click the **Apply/Save** button.

The screenshot displays the NetComm router configuration web interface. On the left is a vertical navigation menu with the following items: Device Info, Basic setup, Advanced Setup, Wireless, Diagnostics, Management, Settings, System Log, TR-069 Client, Internet Time, Access Control, Passwords, Services Control, IP Restriction, Update Software, and Reboot. The main content area is titled "Access Control -- Passwords" and contains the following text: "Access to your DSL router is controlled through three user accounts: admin, support and user . The user name 'admin' has unrestricted access to change and view configuration of your DSL Router. The user name 'support' is used to allow an ISP technician to access your DSL Router for maintenance and to run diagnostics. The user name 'user' can access the DSL Router, view configuration settings and statistics, change Basic Setup, modify Wireless Basic and Wireless Security, as well as update the router's software. Use the fields below to enter up to 16 characters and click 'Apply/Save' to change or create passwords. Note: Password cannot contain a space." Below this text are four input fields: "Username:" (empty), "New Username:" (containing "dynamlink2010"), "Old Password:" (masked with dots), and "New Password:" (empty). A "Confirm Password:" field is also present but empty. A red rectangular box highlights a message box at the top of the main content area that reads "Message Password change successful". At the bottom right of the main content area is a button labeled "Apply/Save". The footer of the page contains the copyright notice: "©1997-2011 NetComm Corporation. All rights reserved."

7. A message reading "**Password change successful**" should now appear as shown in the example image above.
8. On making a new menu selection, you will be prompted to re-login to the router. Remember to use the new password (and username if you changed it) that you have just saved.