



Personal Identification Verification

Login Guide

VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Office of Connected Care

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You must meet the prerequisites below to link/bind your PIV credentials to your VistA account(s).

- **Have Access and Verify codes for VistA accounts.**

If you do not have, or do not remember your Access and Verify codes, contact your local IT.

- **Have PIV card PIN.**

If you do not remember PIN or experience any other issue, call the Enterprise Service Desk at 855-673-4357, option 1 or visit yourit.va.gov/va

Instructions to link your PIV credentials to your VistA account(s):

1. Navigate to the IAM Provisioning Service Link VistA to User task found here <https://mvtkssoi.iam.va.gov/imdquiWeb/provManagedUserLMA.do>.
2. If you are not already logged into a Single Sign-On (SSO) application, the site will prompt you to log in.
 - a. Click the PIV card.
 - b. Select your certificate
Certificate should read *Issuer: Veterans Affairs User CA B1*



Figure 1: Single Sign on

- c. If you receive the following errors after logging in, please see the indicated Knowledge Document for resolution, then continue to Step 3 below.
 - i. *Page Cannot Be Displayed*: Verify the correct Internet Explorer settings, required by the VA for PIV use (http://vaww.nsd.va.gov/CAisd/pdmweb.exe?OP=SHOW_DETAIL+PERSID=KD:456928+HTML=kt_document_view.html+open_mode=2).
 - ii. *You are in compatibility mode and certain features in the TK will not work as expected*: Turn off compatibility view

(http://vaww.nsd.va.gov/CAisd/pdmweb.exe?OP=SHOW_DETAIL+PER SID=KD:456396+HTML=kt_document_view.html+open_mode=2)

3. The *Link VistA to User* task window will open. If it does not, click **Link VistA User** from the navigation links on the left.

Note: After selecting Link VistA User, a table will display the sites to which your PIV card is linked. If none are currently linked, the following message will display: "No VistA Stations Linked to your account in Provisioning."

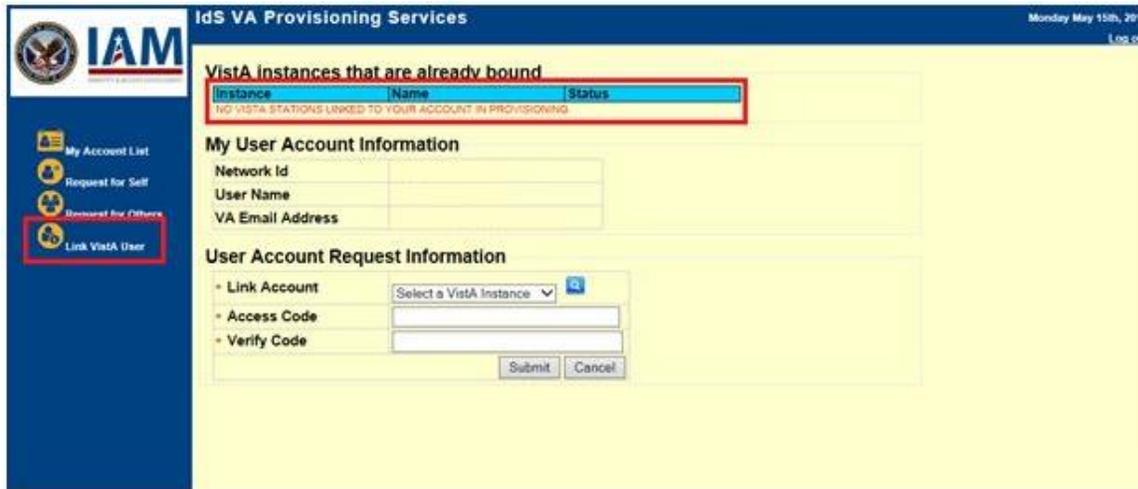


Figure 2: IdS VA Provisioning Services – VistA Instances that are Already Bound

4. From the *Link Account* drop-down menu, select your **VistA Instance**.
If you have access to more than one VistA instance, repeat steps 4 – 6 until all accounts are linked.
Tip: To jump to a station on the list, type the station number. The selection will jump to that spot in the drop-down menu.)
5. Enter your **VistA/CPRS Access Code** and **Verify Code** for that VistA instance, and then click **Submit**.

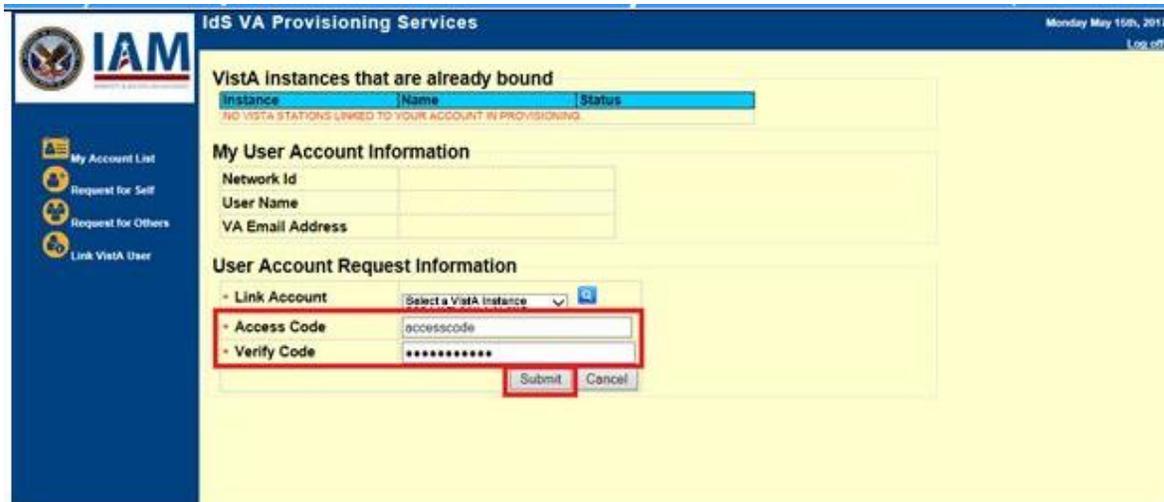


Figure 3: IdS VA Provisioning Services - User Account Request Information

NOTE: Access Code and Verify Code may also be known as VistA or CPRS code, or VistA or CPRS password. It is the same information entered to log into VistA and CPRS.



Figure 4: VistA Sign On

6. Once you click submit, if the Access/Verify code was accepted and successful, the application returns the message: Your Provisioning Account and VistA Account have been linked. Your user DUZ is (XXXXX) Linked with Sec ID: XXXXXXXX.

NOTE: There may be a delay before the link is successful. If this happens, the application returns the message: **Your request has been staged. You will receive an email once the linkage is complete. You can check back to see if the link is complete.** Once the link is complete, you will see the connected instance as shown in the image below (Step 6).

Verify the newly linked VistA account in the list of Instance Names.

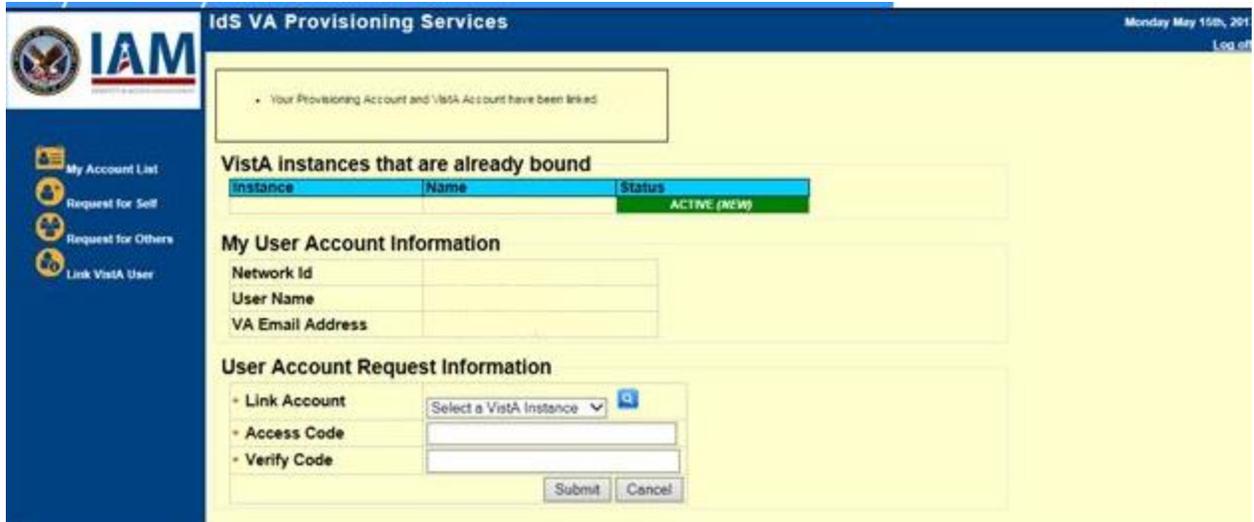


Figure 5: IdS VA Provisioning Services - linked accounts

7. Select **Sign Out** at the top right of the screen to go to the IAM SSOi session page.



8. Click **Log Out** at the bottom of the page to close IAM SSOi session.

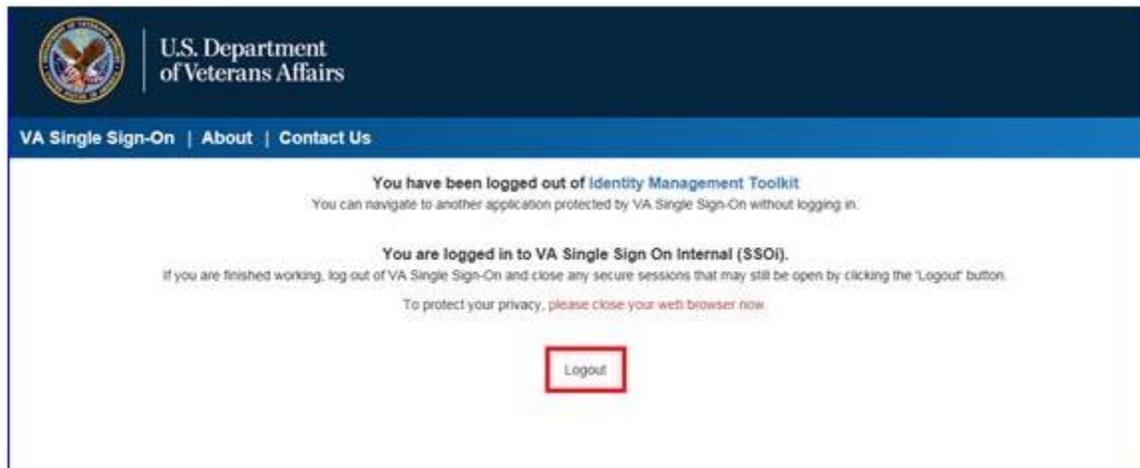


Figure 6: Logout

You have successfully linked your PIV credential to your VistA account(s).

If you experience any **issues or are unable to complete** the linking/binding process, contact the **Enterprise Service Desk at (855) 673-4357, Option 3**, or by email to esd@va.gov. Please do not leave a comment for technical issues.