



IT Administrator Guide for Mass Deployment of the Cisco Webex Meetings Desktop and Productivity Tools (39.10 and Later)

First Published: 2019-11-01

Last Modified: 2021-03-10

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies of this document are considered uncontrolled. See the current online version for the latest version.

Cisco has more than 200 offices worldwide. Addresses and phone numbers are listed on the Cisco website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/c/en/us/about/legal/trademarks.html>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

© 2019 Cisco Systems, Inc. All rights reserved.



CONTENTS

CHAPTER 1

Introduction 1

Overview 1

Webex Meetings Desktop App and Productivity Tools Features List 1

Installation Package for the Webex Meetings Desktop App and Productivity Tools 2

Normal Installation 2

CHAPTER 2

Silent Installation by Administrator 3

Silent Installation by Administrator Overview 3

Use the Command Line for Silent Uninstall 3

Table of Webex Meetings Desktop App Flags 4

Table of Webex Meetings Productivity Tools Flags 6

Upgrade Users Who Don't Have Administrative Privilege 7

Use the Command Line to Manage the Scheduling Menu 7

Use the Command Line to Set the Default Scheduling Type 8

Use the Command Line for Silent Installation 9

Uninstall Multiple Versions Prior to 39.10 10

Processes to Terminate 10

CHAPTER 3

Silent Installation Using Microsoft SCCM 13

Silent Installation Using SCCM Overview 13

Limitations for Silent Install and Uninstall 13

Deploy, Update, and Retire the Desktop App and Productivity Tools Using SCCM 14

CHAPTER 4

Configuring Group Policy for Productivity Tools WBS39.11 15

Configuring Group Policy for Productivity Tools 39.11 15

Configure and Remove the Webex Desktop app and Productivity Tools on Mac 18



CHAPTER 1

Introduction

- [Overview, on page 1](#)
- [Webex Meetings Desktop App and Productivity Tools Features List, on page 1](#)
- [Installation Package for the Webex Meetings Desktop App and Productivity Tools, on page 2](#)
- [Normal Installation, on page 2](#)

Overview

This document is designed to help your organization understand the tasks involved in installing the Cisco Webex Meetings desktop app and Productivity Tools. It's a comprehensive guide that covers various types of installations, including a single-computer installation and large-scale installations using Microsoft System Center Configuration Manager (SCCM). The Cisco Webex Meetings desktop app and Productivity Tools was a single package prior to WBS39.10 and from WBS39.10 there are two separate packages.

Webex Meetings Desktop App and Productivity Tools Features List

Cisco Webex Meetings Desktop App Panel

- Start Personal Room meetings
- Join recent Personal Room meetings
- Join upcoming meetings
- Synced meetings list with Microsoft Outlook calendar
- Automatic wireless connection to video devices and content sharing on video devices
- Automatically join Webex meetings from connected video devices

Meeting Window (In-Meeting Experience)

- Audio and video connection within a meeting
- Content sharing

- Recording
- Video connection through video devices
- Chat
- Notes

Webex Meetings Productivity Tools

- Webex Meetings integration to Outlook
- Microsoft Windows right-click menus
- Webex toolbar for Microsoft Office
 - Microsoft Excel
 - Microsoft PowerPoint
 - Microsoft Word

Installation Package for the Webex Meetings Desktop App and Productivity Tools

Prior to 39.10, the **webexplugin.msi** contained the pre-meeting and in-meeting components of the Webex Meetings app. It also contained integrations for Microsoft Outlook and Office (Word, Excel, and PowerPoint).

From 39.10, the Webex Meetings Desktop App and Productivity Tools are two separate packages. The **webexplugin.msi** package contains the pre-meeting and in-meeting components of the Webex Meetings app. The **webexplugin.msi** package contains integrations for Microsoft Outlook and Office (Word, Excel, and PowerPoint). Users can see a new package available for Productivity Tools on the Downloads page. Any user requiring the above integrations must install the Productivity Tools package.

Normal Installation

Starting with the WBS39.10 update, IT administrators must either enable Automatically Upgrade Webex Productivity Tools or deploy both the desktop app and Productivity Tools to retain Microsoft Office integrations. Mass deployment of just the desktop app removes the previous version of the Desktop app including Microsoft Office integrations, and a newer version of Productivity Tools must be deployed to retain the Microsoft Office integration.



CHAPTER 2

Silent Installation by Administrator

- [Silent Installation by Administrator Overview](#), on page 3
- [Use the Command Line for Silent Uninstall](#), on page 3
- [Table of Webex Meetings Desktop App Flags](#), on page 4
- [Table of Webex Meetings Productivity Tools Flags](#), on page 6
- [Upgrade Users Who Don't Have Administrative Privilege](#), on page 7
- [Use the Command Line to Manage the Scheduling Menu](#), on page 7
- [Use the Command Line to Set the Default Scheduling Type](#), on page 8
- [Use the Command Line for Silent Installation](#), on page 9
- [Uninstall Multiple Versions Prior to 39.10](#), on page 10
- [Processes to Terminate](#), on page 10

Silent Installation by Administrator Overview

If you're the domain administrator, you can sign on to a user's computer and help that user install or uninstall the Cisco Webex Meetings desktop app and Productivity Tools using silent mode.



Remember

Only Administrators can install the Cisco Webex Meetings desktop app and Productivity Tools using silent mode.



Important

For customers who have performed a silent installation of Webex Productivity Tools or the Webex Meetings desktop app for an earlier version and are planning to upgrade to a later version, you must first perform a silent uninstallation before performing a silent installation of the new version.

Use the Command Line for Silent Uninstall

If you're the domain administrator, follow these steps to uninstall the Webex Meetings desktop app and Productivity Tools by using the command line.

Procedure

Step 1 Download the Desktop app and or the Productivity Tools MSI package to a location and open the Windows Command Prompt.

Step 2 Run the MSI command to uninstall the desktop app silently.

Note The package must be the same version that is currently installed on user's desktops. If there are multiple versions, you need to perform an uninstall for each package version currently installed.

Use the Command Line for Silent Uninstallation Example

This sample shows how to uninstall all components with the MSI package **webexplugin.msi**:

```
msiexec.exe /q /x "webexplugin.msi"
```

Table of Webex Meetings Desktop App Flags

Parameter Name	Value (Default?)	Description
AUTOOC Note This parameter will only apply after the user signs in for the first time.	1 (Default)	Automatically opens the pre-meeting experience of the Webex Meetings desktop app after users login or start Windows.
	2	Minimizes the pre-meeting experience of the Webex Meetings desktop app after users start Windows. Note You can only minimize the pre-meeting experience of the Webex Meetings desktop app in version 33.9.1 and later.
	0	Suppresses the pre-meeting experience of the Webex Meetings desktop app after users start Windows. The app will still be accessible from the Start menu. Note You can only suppress the pre-meeting experience of the Webex Meetings desktop app in version 33.9.1 and later.
DEVICECONNECTONLY	1	Allows the end user to have device integration UI only.
	0 (Default)	Prevents the end user from having device integration UI only.

Parameter Name	Value (Default?)	Description
DISCOVERDEVICE	1 (Default)	Enables the Cisco video device integration. Users will see the Connect to a device option in the pre-meeting experience of the Webex Meetings desktop app. Note You can only enable the Cisco video device integration for the Webex Meetings desktop app in version 33.9 and later.
	0	Disables the Cisco video device integration. Users will not see the Connect to a device option in the pre-meeting experience of the Webex Meetings desktop app. Note You can only disable the Cisco video device integration for the Webex Meetings desktop app in version 33.9 and later.
ENABLENOTIFICATION Note This parameter is available on WBS39.4 and later versions.	1 (Default)	Enables meeting notification functions for the Webex Meetings desktop app.
	0	Disables meeting notification functions for the Webex Meetings desktop app.
CLOUDDEVICE	1 (Default)	Enables the search or lookup of nearby Cisco cloud registered video devices on user's pre-meeting experience of the Webex Meetings desktop app. CLOUDDEVICE is only applicable when PROXIMITY=1. Note You can only enable the search or lookup of nearby Cisco cloud registered video devices for the Webex Meetings desktop app in version 33.9 and later.
	0	Disables the search or lookup of nearby Cisco cloud registered video devices on user's pre-meeting experience of the Webex Meetings desktop app. CLOUDDEVICE is only applicable when PROXIMITY=1. Note You can only disable the search or lookup of nearby Cisco cloud registered video devices for the Webex Meetings desktop app in version 33.9 and later.

Table of Webex Meetings Productivity Tools Flags

Parameter Name	Value (Default?)	Description
Note PTLANG is not a mandatory parameter. When it's not specified, the Webex desktop application will follow the region format.	EN	Installs the desktop application using English.
	B5	Installs the desktop application using Traditional Chinese.
	DA	Installs the desktop application using Danish.
	DE	Installs the desktop application using German.
	ES	Installs the desktop application using Castilian Spanish.
	FR	Installs the desktop application using French.
	GB	Installs the desktop application using Simplified Chinese.
	IT	Installs the desktop application using Italian.
	JP	Installs the desktop application using Japanese.
	KO	Installs the desktop application using Korean.
	NL	Installs the desktop application using Dutch.
	PT	Installs the desktop application using Portuguese.
	RU	Installs the desktop application using Russian.
	SP	Installs the desktop application using Spanish.
	SV	Installs the desktop application using Swedish.
	TR	Installs the desktop application using Turkish.

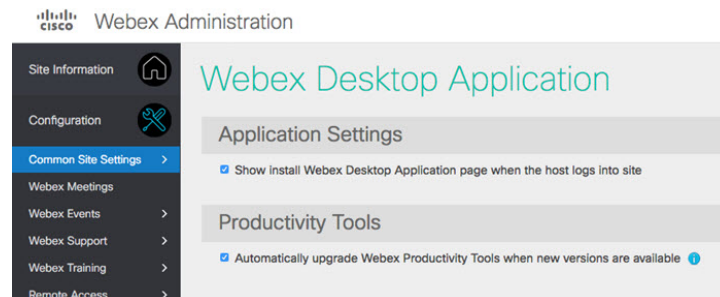
Table of Webex Meetings Productivity Tools Flags

Parameter Name	Value (Default?)	Description
OFFICE	1	Enables the Webex Toolbar for Microsoft Office (Microsoft Word, Microsoft Excel, and Microsoft PowerPoint).
	0 (Default)	Disables the Webex Toolbar for Microsoft Office (Word, Excel, and PowerPoint).
HIDEWBX	1	Hides the Schedule Webex Meeting menu command in the Schedule Meeting menu in the Webex group in the Outlook ribbon. If you don't include this parameter, the menu command shows.
HIDEPRM	1	Hides the Schedule Personal Room Meeting menu command in the Schedule Meeting menu of the Webex group in the Outlook ribbon. If you don't include this parameter, the menu command shows.

Parameter Name	Value (Default?)	Description
HIDEPCN	1	Hides the Schedule Personal Conference Meeting menu command in the Schedule Meeting menu of the Webex group in the Outlook ribbon. If you don't include this parameter, the menu command shows.
DMT	WBX	Sets Schedule Webex Meeting as the default meeting type when users select the Schedule Meeting button in the Webex group of the Outlook ribbon.
	PRM	Sets Schedule Personal Room Meeting as the default meeting type when users select the Schedule Meeting button in the Webex group of the Outlook ribbon.
	CMRH	Sets Schedule Webex and TelePresence Meeting as the default meeting type when users select the Schedule Meeting button in the Webex group of the Outlook ribbon.
	PCN	Sets Schedule Personal Conference Meeting as the default meeting type when users select the Schedule Meeting button in the Webex group of the Microsoft Outlook ribbon.

Upgrade Users Who Don't Have Administrative Privilege

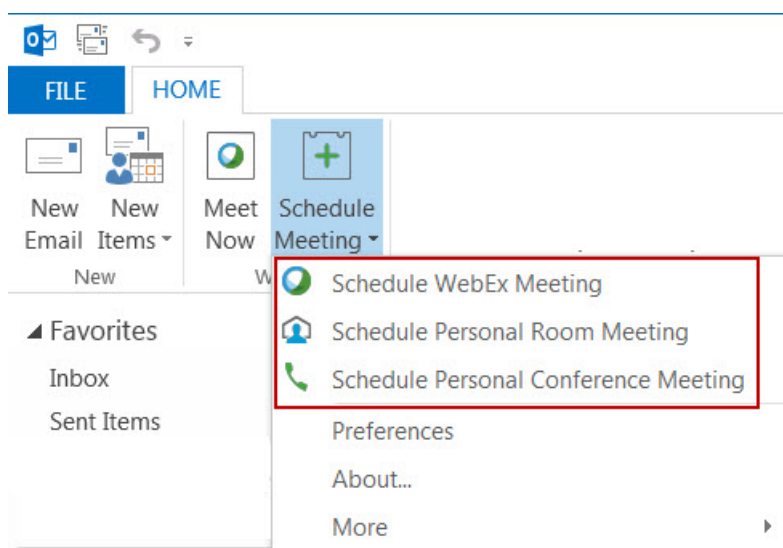
Prior to WBS39.10, the option available in site admin was **Automatically Update Desktop App when new versions are available**. Starting from WBS39.10, the option available is **Automatically Upgrade Webex Productivity Tools when new versions are available**. When this setting is enabled, users who have administrative rights, or Windows users who don't have administrative right but are on version WBS33.7 or above, will receive the update.



However, for users who do not have administrative rights, the domain administrator can upgrade the users by pushing out Webex Meetings desktop app or Productivity Tools package. Please refer to Use the [Use the Command Line for Silent Uninstall](#) for details.

Use the Command Line to Manage the Scheduling Menu

If you're the domain administrator, follow these steps to hide one or multiple Webex Productivity Tools scheduling menu commands by using the command line.



Procedure

Run the MSI command to install the Webex Productivity Tools to include one or more of the following commands:

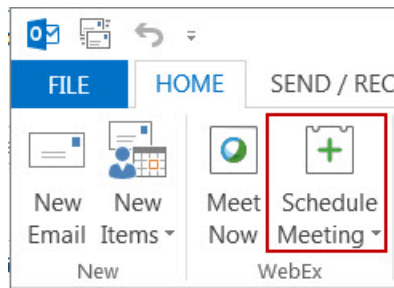
- `HIDEWBX=1`—Hides the **Schedule Webex Meeting** menu command the Schedule Meeting menu of the Webex group in the Microsoft Outlook ribbon.
- `HIDPRM=1`—Hides the **Schedule Personal Room Meeting** menu command the Schedule Meeting menu of the Webex group in the Microsoft Outlook ribbon.
- `HIDPCN=1`—Hides the **Schedule Personal Conference Meeting** menu command the Schedule Meeting menu of the Webex group in the Microsoft Outlook ribbon.

If you don't include these parameters, the menu commands show.

For more details, refer to [Table of Webex Meetings Productivity Tools Flags, on page 6](#).

Use the Command Line to Set the Default Scheduling Type

If you're the domain administrator, follow these steps to install Webex Productivity Tools by using the command line. If you don't specify a default meeting type, clicking the **Schedule Meeting** button the first time schedules a Webex meeting by default. If the user selects a different command from the Schedule Meeting menu, that command becomes the default option the next time the user clicks the **Schedule Meeting** button.



Procedure

Run the MSI command to install the Webex Productivity Tools to include one or more of the following commands:

- **DMT=WBX**—Sets **Schedule Webex Meeting** as the default meeting type when users select the **Schedule Meeting** button in the Webex group of the Microsoft Outlook ribbon.
- **DMT=PRM**—Sets **Schedule Personal Room Meeting** as the default meeting type when users select the **Schedule Meeting** button in the Webex group of the Microsoft Outlook ribbon.
- **DMT=CMRH**—Sets **Schedule Webex and TelePresence Meeting** as the default meeting type when users select the **Schedule Meeting** button in the Webex group of the Microsoft Outlook ribbon.
- **DMT=PCN**—Sets **Schedule Personal Conference Meeting** as the default meeting type when users select the **Schedule Meeting** button in the Webex group of the Microsoft Outlook ribbon.

For more details, refer to [Table of Webex Meetings Productivity Tools Flags, on page 6](#).

Use the Command Line for Silent Installation

If you're the domain administrator, follow these steps to install the Webex Meetings desktop app and Productivity Tools by using the command line.

Procedure

- Step 1** Sign on to the user's computer.
- Step 2** Download the MSI package to some location and then open the Windows Command Prompt. You must use "run as administrator" to open it. Make sure you use "System" or "Administrator" to run the command-line commands.
- Step 3** Run the MSI command to install the Webex Meetings desktop app and Productivity Tools silently. We recommend that you restart the computer after installation.

Use the Command Line for Silent Installation Example

This sample command shows how to install selected components with the Webex Meetings Desktop App MSI package **webexplugin.msi**.

```
msiexec.exe /q /i webexplugin.msi SITEURL="https://sample.webex.com"
```

This sample command shows how to install selected components with the Webex Productivity Tools MSI package

```
msiexec.exe /q /i webexplugin.msi SITEURL="https://sample.webex.com" OFFICE=1
```

If you're using Microsoft System Center Configuration Manager (SCCM) for mass deployment, you can also use the `/qb` parameter. Using the `/qb` parameter during mass deployment allows users to see the installation progress.

This sample command shows how to install all components with the MSI package **webexplugin.msi**

```
msiexec.exe /qb /i "webexplugin.msi" SITEURL="https://sample.webex.com"
```

Uninstall Multiple Versions Prior to 39.10

To uninstall multiple versions of the Webex Meetings desktop app or Webex Productivity Tools, follow these steps:

Procedure

-
- | | |
|---------------|--|
| Step 1 | Download and manually install the latest version of Webex Meetings desktop app for Windows on a PC. |
| Step 2 | Go to the Webex Meetings desktop app installation folder: <ul style="list-style-type: none"> • For version WBS33.4 and later, the default path is C:\Program Files (x86)\WebEx\Webex\Applications. • For version WBS33.4 and earlier, the default path is C:\ProgramData\Webex\Webex\Applications. |
| Step 3 | Distribute the PTUninstaller.exe file to any PC to uninstall previous versions. |
| Step 4 | Terminate any process from the list. Refer to Processes to Terminate, on page 10 . |
| Step 5 | Run the following command at the command line: <code>PTUninstaller.exe /ManualUninstall</code> |
-

Processes to Terminate

Microsoft Office

- OUTLOOK.EXE
- excel.exe
- powerpnt.exe
- Winword.exe

- WINPROJ.EXE
- visio.exe



CHAPTER 3

Silent Installation Using Microsoft SCCM

- [Silent Installation Using SCCM Overview, on page 13](#)
- [Limitations for Silent Install and Uninstall, on page 13](#)
- [Deploy, Update, and Retire the Desktop App and Productivity Tools Using SCCM, on page 14](#)

Silent Installation Using SCCM Overview

If the Webex Productivity Tools is installed with silent installation, all integration options are controlled by flags, see [Table of Webex Meetings Productivity Tools Flags, on page 6](#), even after a user switches to a different site.



Important

For customers who have performed a mass installation of Productivity Tools or the Webex Meetings desktop app for an earlier version and are planning to upgrade to later version, we recommend that you first perform a silent uninstall, and then perform a mass installation of the new version.

Limitations for Silent Install and Uninstall

- SCCM per-user mode cannot be supported.

Uninstall must use the original install package for the first time, even when the Webex Meetings desktop app and Productivity Tools gets updated to a later version after mass deployment. If there are multiple versions, you need to perform an uninstall for each version currently installed or refer to [Uninstall Multiple Versions Prior to 39.10](#).

- If you install the Webex Meetings desktop app or Productivity Tools on a computer where Skype for Business, Sametime, and Lotus Notes are not installed, the corresponding options on the **Tools** tab are turned off and dimmed.
- If the SCCM administrator wants to add a feature for Webex Meetings desktop app or Productivity Tools, the administrator must run the `REMOVE` command first and then run the `ADDSOURCE` command, even though the feature has not been installed before.
- If a user signs in to a computer with remote desktop while their administrator advertises the package, he or she must restart their computer to make sure the desktop app works normally.

- After silent installation, all of the instant messenger integrations will not be effective until the user signs off the computer and then signs back on again.
- If domain administrator set language for WBS39.10 Webex Meetings Desktop App, the Webex Productivity Tools will follow that language. The language will follow region format of Windows operating system if they are manually installed.
- If the target Webex site is a CMR Hybrid site that is specified in command-line commands, users are prompted to restart Microsoft Outlook before scheduling a CMR Hybrid meeting.
- If Webex printer (Webex Document Loader) installation is disabled, user can add `WBXPRINTER=0` to the command to disable Webex printer installation. For example: `msiexec /i webexmc.msi /qn WBXPRINTER=0`.

Deploy, Update, and Retire the Desktop App and Productivity Tools Using SCCM

Follow the standard SCCM procedure to deploy, update, and retire the Webex Meetings desktop app and Productivity Tools. For more details, refer to this [Microsoft support document](#).



CHAPTER 4

Configuring Group Policy for Productivity Tools WBS39.11

- [Configuring Group Policy for Productivity Tools 39.11, on page 15](#)
- [Configure and Remove the Webex Desktop app and Productivity Tools on Mac, on page 18](#)

Configuring Group Policy for Productivity Tools 39.11

The Webex desktop application and Productivity Tools can also be configured with an administrative template utilizing Group Policy or registry keys. From 39.11, IT administrators can change the settings without reinstalling the application.

Refer to the table below for details.

Windows Group policy name	Value	Description
FEATURE_ENABLE_WEBEX_MEETINGS_DESKTOP_NOTIFICATION	0(DWORD)	Disables meeting notification functions for the Webex Meetings desktop app.
	1(DWORD)	Enables meeting notification functions for the Webex Meetings desktop app.
FEATURE_ENABLE_WEBEX_MEETINGS_DESKTOP_DISCOVER_DEVICE	0(DWORD)	Disables the Cisco video device integration. Users won't see the Connect to a device option in the pre-meeting experience of the Webex Meetings desktop app.
	1(DWORD)	Enables the Cisco video device integration. Users will see the Connect to a device option in the pre-meeting experience of the Webex Meetings desktop app.

FEATURE_ENABLE_WEBEX_MEETINGS _DESKTOP_MINIMIZERUN	0(DWORD)	Allows the Webex Meetings desktop app to start with Windows OS automatically.
	1(DWORD)	Minimizes the pre-meeting experience of the Webex Meetings desktop app after users start Windows.
FEATURE_WEBEX_MEETINGS _DESKTOP_SITEURL	example.webex.com	Allow specify Webex site url for the Webex Meetings desktop app for end users

FEATURE_WEBEX_MEETINGS _DESKTOP_LANGUAGE	EN	Display the desktop application and the Productivity Tools using English.
	B5	Display the desktop application and the Productivity Tools using Traditional Chinese.
	DA	Display the desktop application and the Productivity Tools using Danish.
	DE	Display the desktop application and the Productivity Tools using German.
	ES	Display the desktop application and the Productivity Tools using Castilian Spanish.
	FR	Display the desktop application and the Productivity Tools using French.
	GB	Display the desktop application and the Productivity Tools using Simplified Chinese
	IT	Display the desktop application and the Productivity Tools using Italian
	JP	Display the desktop application and the Productivity Tools using Japanese
	KO	Display the desktop application and the Productivity Tools using Korean.
	NL	Display the desktop application and the Productivity Tools using Dutch.
	PT	Display the desktop application and the Productivity Tools using Portuguese.
	RU	Display the desktop application and the Productivity Tools using Russian.
	SP	Display the desktop application and the Productivity Tools using Spanish.
	SV	

		Display the desktop application and the Productivity Tools using Swedish.
	TR	Display the desktop application and the Productivity Tools using Turkish.
FEATURE_ENABLE_WEBEX_MEETINGS_SHOW_PTOOLSMEETNOW	0(DWORD)	Remove "Meet Now" button from Outlook ribbon
	1(DWORD)	Display "Meet Now" button on Outlook ribbon
FEATURE_ENABLE_WEBEX_MEETINGS_SHOW_OUTLOOK	0(DWORD)	Disable the Productivity Tools on Outlook
	1(DWORD)	Enable the Productivity Tools on Outlook
FEATURE_ENABLE_WEBEX_MEETINGS_SHOW_OFFICE	0(DWORD)	Disable the Productivity Tools on PowerPoint, Excel, Word
	1(DWORD)	Enable the Productivity Tools on PowerPoint, Excel, Word

Note This can be applied when the Productivity Tools is manually installed or mass deployed when OFFICE=1

1. Select the [WebexdesktopappExample.adm](#) file or the [WebExMeetingsExample.reg](#) file and click **Download**.



Note

The location of the group policy or importing the reg file is

HKEY_LOCAL_MACHINE\SOFTWARE\Policies\CiscoWebex

2. Once the download is complete, select the **.zip** file and click **Extract**.

IT administrator can choose to import registry to end user's PC or distribute .adm file as group policy to end user's PC.

For more guidance on how to use group policy, refer to [Microsoft help doc](#).

Configure and Remove the Webex Desktop app and Productivity Tools on Mac

Configure the Webex Desktop app and Productivity Tools on Mac

IT administrator may choose to install the Webex desktop app and Productivity Tools with pre-configured settings for Mac. This requires configuring a .plist file and installing it along with the IT administrator's distribution for Mac.

If IT administrator want to configure Webex desktop app and Productivity Tools features on Mac, create a .plist file. If IT administrator doesn't configure the .plist file, Webex desktop app and Productivity Tools are deployed with the default configuration.

The .plist file can contain the following keys:

Mac Group policy name	Value	Description
FEATURE_ENABLE_WEBEX_MEETINGS _SHOW_PTOOLS	No	Disable the Productivity Tools on Outlook
	Yes	Enable the Productivity Tools on Outlook
FEATURE_ENABLE_WEBEX_MEETINGS _DESKTOP_NOTIFICATION	No	Disables meeting notification functions for the Webex Meetings desktop app.
	Yes	Enables meeting notification functions for the Webex Meetings desktop app.
FEATURE_ENABLE_WEBEX_MEETINGS _DESKTOP_DISCOVER_DEVICE	No	Disables the Cisco video device integration. Users won't see the Connect to a device option in the pre-meeting experience of the Webex Meetings desktop app.
	Yes	Enables the Cisco video device integration. Users will see the Connect to a device option in the pre-meeting experience of the Webex Meetings desktop app.
FEATURE_WEBEX_MEETINGS _DESKTOP_SITEURL	example.webex.com	Allow specify Webex site url for the Webex Meetings desktop app for end users

Download the .plist example file from [here](#). Since, it's a zip file, extract the file after it's downloaded and name the file as `com.cisco.webexmeetings.config.plist`. Push it to `/Library/Preferences/` on the end-users Mac PC.

Choose the Scheduler for Webex Meetings Desktop App

This enhancement allows you to choose whether you want the Schedule button in the desktop app to open Microsoft Outlook or the Webex site meeting scheduler. IT administrators can also specify this option and deploy to users on their site.

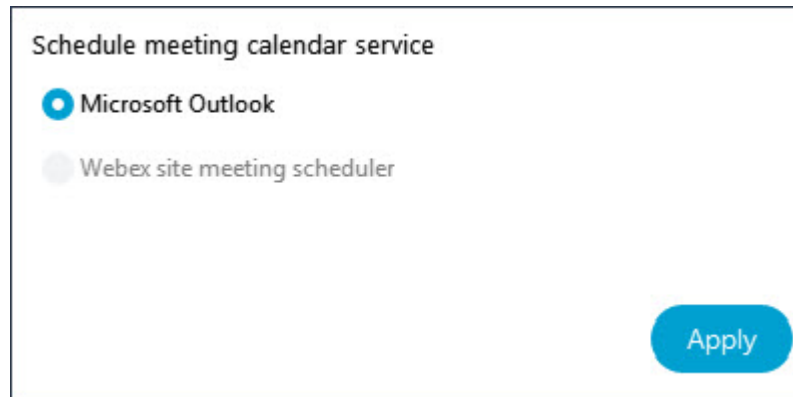
FEATURE_WEBEX_MEETINGS_DESKTOP_DEFAULT_SCHEDULE_PORTAL

Type: String

Value: Webex or Outlook

1. Click **Schedule** from the app, to cross-launch to the Webex web portal scheduler to schedule a meeting.
2. Click **Schedule** from the app, to cross-launch to the Outlook client to schedule a meeting.

When one option is selected, the other is grayed out.



Mac Removal of Productivity Tools Using Outlook Script

To uninstall multiple versions of the Webex Meetings desktop app or Webex Productivity Tools, follow this example script:



Note This is an example script and will be different for every organization.

```
#!/bin/sh

### Variables ###

pluginAgentPath="/Library/LaunchAgents/com.webex.pluginagent.plist"

### Arrays ###

wxptPathsArray=(
  '/Users/Shared/WebExPlugin'
  '/Applications/Webex Productivity Tools'
```



```

'/Library/Application Support/Microsoft/WebExPlugin'
'/Library/LaunchAgents/com.webex.pluginagent.plist'
'/Library/ScriptingAdditions/WebexScriptAddition.osax'
)

### Functions ##

# Determine logged in user
grabConsoleUserAndHome(){
currentUser=$(stat -f %Su "/dev/console")
homeFolder=$(dscl . read "/Users/$currentUser" NFSHomeDirectory | cut -d: -f 2 | sed 's/^
*//' | tr -d '\n')
case "$homeFolder" in
*\ * )
homeFolder=$(printf %q "$homeFolder")
;;
*)
;;
esac
}

# See if LaunchAgent is running and unload if it is
bootoutWebexPluginAgent()
{
if [[ $(launchctl print gui/$(id -u "$currentUser")/com.webex.pluginagent | grep -c "state
= running") -gt 0 ]]
then
echo "WxPT Plugin Agent is running. Stopping..."
if [[ -e "$pluginAgentPath" ]]
then
launchctl bootout gui/$(id -u "$currentUser") "$pluginAgentPath"
fi
else
echo "WxPT Plugin Agent is not running..."
fi
}

# Get PIDs of Webex Productivity Tools app and kill processes
killWebexProdToolsApp()
{
pidsArray=$(ps aux | awk '/Webex Productivity Tools/ {print $2}')
for eachPID in ${pidsArray[@]}
do
kill $eachPID
done
}

# Loop through wxptPathsArray array and determine if folder or file and delete appropriately
deleteFilesAndFolders()
{
IFS=$'\n'

```

```
for eachPath in ${wxptPathsArray[@]}
do
if [[ -d "$eachPath" ]]
then
echo "$eachPath is a directory. Deleting..."
rm -rf "$eachPath"
elif [[ -f $eachPath ]]
then
echo "$eachPath is a file. Deleting..."
rm -f "$eachPath"
else
echo "$eachPath is not valid..."
fi
done
unset IFS
}

### Main ###

grabConsoleUserAndHome

bootoutWebexPluginAgent

killWebexProdToolsApp

deleteFilesAndFolders

exit 0
```