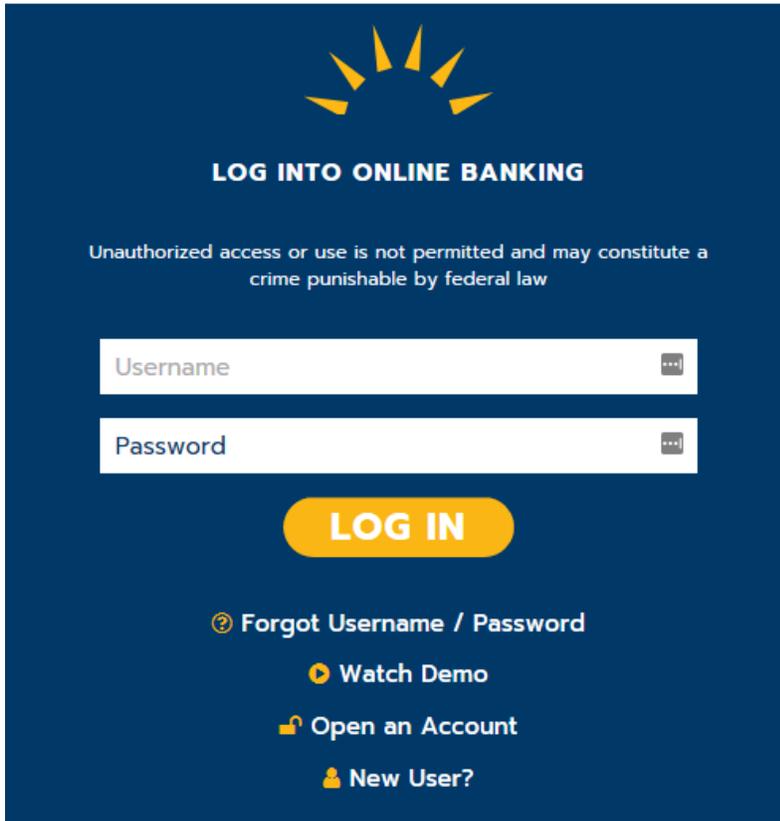


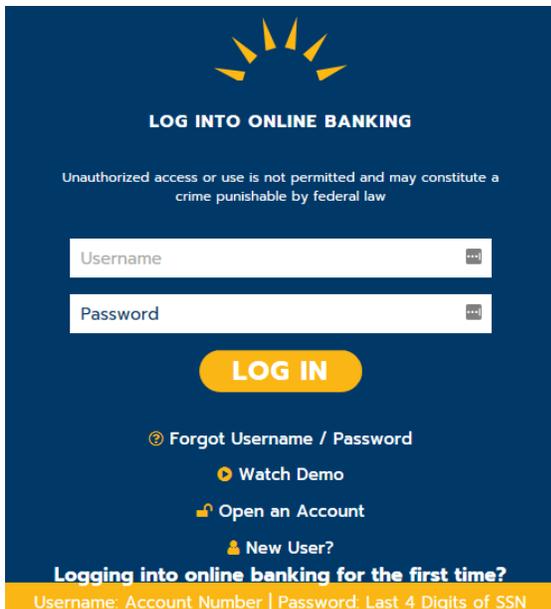
Online Banking Sign Up Through Website: www.sunmarkfcu.org:

Step 1: Login. First Login: Username = Account # PW = Last 4 of SSN (TAMI PIN)



The screenshot shows the login interface for SunMark FCU. At the top is a yellow sun icon. Below it, the text reads "LOG INTO ONLINE BANKING". A warning message states: "Unauthorized access or use is not permitted and may constitute a crime punishable by federal law". There are two input fields: "Username" and "Password", each with a toggle icon on the right. A prominent yellow "LOG IN" button is centered below the fields. Underneath the button are four links: "Forgot Username / Password" (with a question mark icon), "Watch Demo" (with a play icon), "Open an Account" (with a lock icon), and "New User?" (with a person icon).

**If you click on “New User?” on the bottom of the login screen, it displays 1st login info!*



This screenshot is identical to the previous one but includes additional information at the bottom. Below the "New User?" link, the text reads "Logging into online banking for the first time?". At the very bottom, a yellow bar contains the instruction: "Username: Account Number | Password: Last 4 Digits of SSN".

Step 2: Review and accept the Terms and conditions.

Terms and conditions

[▶ Show the terms and conditions](#)

You must accept the terms and conditions to continue.

Step 3: Set up new User ID and Password

We're enhancing our services.

We've made improvements to our system that require you to create a new Username and password.

⚠ Create your Username

New Username

- ▶ Minimum of six characters
- ▶ Cannot be all numbers

⚠ Update your password

New password

- ▶ Minimum of six characters
- ▶ Password must be a mix of letters, numbers or symbols

Retype password

- ▶ Passwords must match

←

Step 4: For added security receive One-Time Passcode. You can have it e-mailed to the e-mail address on file or add a phone number.

Verify your contact information

Select where you would like to receive your verification code to confirm your contact information. If there is a login from a device we don't recognize, we'll contact you.

⚠ Where should we send the access code?

none@sunmarkfcu.org [Edit](#)

Email me ←

Add another way to reach you:

+ [Add your phone number](#) ←

If adding a phone number:

Security Contact Information

For your security, we will contact you when there is a login to your account from a device we don't recognize.

Phone

+ 1 (xxx) xxx-xxxx

+ [Add an alternate phone](#)

Email

none@sunmarkfcu.org

← **Save** **Cancel**

Step 5: Input one-time passcode and choose whether to register the device.

Yes, register my private device = the member should not have to receive the one-time passcode each time they login from that specific device.

**This option saves the online banking cookie to the members browser. If their settings are set to automatically delete cookies, they will see have to receive the code each time even after selecting this option. The cookie must remain saved in order for this step to be bypassed.*

No, this is a public device = the member will have to receive a onetime passcode each time they login for that specific device.

Verify your contact information

☎ Within a minute, you'll receive a verification code at (518) [REDACTED]

Enter access code

▶ [Didn't get the access code?](#)

i Save time by registering this device.

If this is your personal device, register it now. We won't need to contact you the next time you log in.

Yes, register my private device No, this is a public device

Or