

ZAGG Warranty Policy – U.S.

The ZAGG Warranty Policy applies to ZAGG®, InvisibleShield®, iFROGZ®, mophie®, Gear4®, HALO®, BRAVEN®, and Altigo® branded products. Please register your product at ZAGG.com prior to any warranty claim, or in the case of HALO products, please register your product at ZAGG.com or Halo2Cloud.com. If you purchased your product at ZAGG.com your product was registered at the time of purchase. For all brands except HALO, ZAGG.com will administer and service any applicable warranty. With respect to HALO products, please refer to <https://www.halo2cloud.com> for all warranty service and support. We may ask you to send us a photograph of your product to validate the claim.

All ZAGG warranties are non-transferrable and are only available to the original end-user of the product. Warranties do not apply to products purchased from unauthorized sources that are not subject to ZAGG’s quality controls. Many resellers who sell through Amazon, eBay, social media platforms or other online sites are not authorized retailers or resellers of ZAGG products. When purchasing online, it is important to note where the product is being shipped from and who it is being sold by. Second-hand items, including those purchased from websites such as Amazon, eBay or Craigslist are not covered by the ZAGG Warranty Policy.

	30-DAY RETURN POLICY - NO QUESTIONS ASKED	90-DAY MANUFACTURER’S WARRANTY	1-YEAR MANUFACTURER’S WARRANTY	2-YEAR MANUFACTURER’S WARRANTY	LIMITED LIFETIME WARRANTY	LIMITED SCREEN GUARANTEE
PRODUCTS	Products purchased from ZAGG.com, halo2cloud.com or an authorized ZAGG branded Retail Outlet	HALO products purchased from ZAGG.com, Halo2cloud.com or an authorized ZAGG branded Retail Outlet; certified refurbished ZAGG products	ZAGG branded products and IFROGZ branded products (IFROGZ screen protection may vary – see product packaging)	mophie branded products, BRAVEN branded products, Altigo branded audio and Altigo branded cases.	InvisibleShield products (excludes Liquid Defense), Gear4 products, mophie PRO Cable and Earbud Tips for Life tips	InvisibleShield Liquid Defense+
WARRANTY PERIOD	Purchase date – day 30	Purchase date - day 90	Purchase date – day 365	Purchase date – day 730	Purchase date – as long as you own your device for device-specific products; as long as you own the product for all other products	Purchase date – day 365
POLICY AND WARRANTY APPLICABILITY	Products purchased directly from ZAGG.com or	Defects in materials and workmanship under normal use			Wear and damage to product. Earbud Tips for Life tips warranty covers loss	In the event your screen breaks after Liquid Defense+ is

	an authorized ZAGG branded Retail Outlet		applied, a warranty claim may be filed.
EXCLUSIONS	None	Damage caused by operating the product outside its intended use, unauthorized modification or alteration, and loss (with the exception of Earbud Tips for Life tips). The warranty is limited to the lifetime of the device for device-specific products.	
REMEDY – AT ZAGG’S SOLE DISCRETION	Replacement at no charge, exchange the product with a product that is of equal value or refund the purchase price of the product	Replacement or exchange the product with a product that is of equal value.	Up to one hundred fifty dollars (\$150.00) to repair broken device screen.
PROCESS	Products must be returned to the original place of purchase and Purchaser must provide proof of purchase.	<p>Register the product at ZAGG.com or Halo2Cloud.com. Follow the directions on the applicable website to submit a warranty request.</p> <p>For ZAGG products, refer to https://www.zagg.com/us/en_us/customer/account/login/ Proof of purchase and a valid credit card are required to return ZAGG products. Customer is responsible for shipping costs and must return the damaged product to ZAGG within sixty (60) days.</p> <p>For HALO product returns and refunds, please refer to https://www.halo2cloud.com/pages/returns-and-refunds</p>	Visit zagg.safeware.com to certify your product and file a claim.

GENERAL WARRANTY TERMS

The ZAGG Warranty Policy (“Policy”) applies only to ZAGG, InvisibleShield, IFROGZ, mophie, Gear4, HALO, BRAVEN and Altigo branded products and are subject to the following terms: this Policy is non-transferable and is only available to the original end-user purchaser (“Purchaser”). To request a replacement product under the Policy, Purchaser must register the product at ZAGG.com, or, in the case of HALO products, at Halo2Cloud.com and provide proof of purchase. For ZAGG products, Purchaser shall also be required to provide a valid credit card number. This Policy does not apply to products purchased from online vendors unauthorized to sell ZAGG product, including unauthorized sellers on websites such as Amazon and eBay. Products purchased at ZAGG.com or Halo2cloud.com are automatically registered at the time of purchase. Shipping time and product availability may vary. Any third-party products sold by ZAGG must be serviced through the product manufacturer. To process a warranty in a Latin American country, Purchaser should return the product to the retail outlet where the product was purchased.

LIMITED SCREEN GUARANTEE

In the event the Purchaser's device screen breaks after InvisibleShield Liquid Defense+ is applied, a warranty claim may be filed through zagg.safeware.com and Purchaser may be eligible for up to one hundred fifty dollars (\$150.00) to repair the broken device screen. All claims under the Limited Screen Guarantee must be filed within ONE (1) YEAR from the date of retail purchase by the Purchaser.

LIMITED LIFETIME WARRANTY

For device-specific products covered by a limited lifetime warranty, ZAGG warrants the product against wear and damage during the lifetime of the device for which the product was purchased. For products that are not device specific, ZAGG warrants the product against wear and damage for as long as the Purchaser owns the product. To make a warranty claim, Purchaser must register the product at ZAGG.com, provide a valid credit card and return the damaged product. ZAGG, at its option, will either (1) replace the product, or (2) exchange the product with a product of equal value. If Purchaser is in the United States, ZAGG shall pay the shipping costs to ship the original product back to ZAGG. If Purchaser is not in the United States, Purchaser shall pay the shipping costs to ship the original product back to ZAGG. Purchaser shall pay the shipping costs for the replacement product. Failure to return the original product within sixty (60) days will result in the Purchaser's credit card being charged the full retail price of the replacement product. For earbud tips covered under ZAGG's Earbud Tips for Life warranty, ZAGG shall replace damaged or lost earbud tips but the Purchaser shall pay the shipping costs for the replacement product.

ONE-YEAR AND TWO-YEAR MANUFACTURER'S WARRANTIES

ZAGG warrants these products against defects in materials and workmanship under normal use for a period of ONE (1) YEAR or TWO (2) YEARS, as applicable, from the date of retail purchase by the Purchaser. This warranty does not apply to normal wear and tear, damages caused by operating the product outside its intended use, unauthorized modification or alteration, or loss. To make a warranty claim, Purchaser must register the product at ZAGG.com, provide proof of purchase by emailing a scanned receipt, provide a valid credit card number, and return the damaged product to ZAGG. If a valid claim is made during the applicable period, ZAGG, at its option, will either (1) replace the product, or (2) exchange the product with a product that is of equal value. A replacement product assumes the remaining warranty of the original product or ninety (90) days from the date of replacement, whichever is greater. If Purchaser is in the United States, ZAGG shall pay the shipping costs to ship the original product back to ZAGG. If Purchaser is not in the United States, Purchaser shall pay the shipping costs to ship the original product back to ZAGG. Purchaser shall pay the shipping costs for the replacement product. Failure to return the original product within sixty (60) days will result in the Purchaser's credit card being charged the full retail price of the replacement product.

90-DAY WARRANTY POLICY

ZAGG warrants **HALO branded products** against defects in materials and workmanship under normal use for a period of NINETY (90) days from the date of purchase if purchased directly from ZAGG.com, Halo2cloud.com or any authorized ZAGG branded Retail Outlet. Please refer to <https://www.halo2cloud.com> for all warranty service and support.

ZAGG warrants **Certified refurbished ZAGG products**, which may periodically be available for sale from ZAGG.com or an authorized ZAGG branded Retail Outlet, against defects in materials and workmanship under normal use for a period of NINETY (90) DAYS from the date of purchase by the Purchaser. The warranty described herein does not apply to refurbished products purchased from any other seller.

This 90-day warranty does not apply to normal wear and tear, damages caused by operating the product outside its intended use, unauthorized modification or alteration, or loss. To make a warranty claim, Purchaser must register the product at ZAGG.com, provide proof of purchase by emailing the scanned receipt, provide a valid credit card number, and return the damaged product to ZAGG. If a valid claim is made during the applicable period, ZAGG, at its option, will either (1) replace the product, or (2) exchange the product with a product that is of equal value. If Purchaser is in the United States, ZAGG shall pay the shipping costs to ship the original product back to ZAGG. If Purchaser is not in the United States, Purchaser shall pay the shipping costs to ship the original product back to ZAGG. Purchaser shall pay the shipping costs for the replacement product. Failure to return the original product within sixty (60) days will result in the Purchaser's credit card being charged the full price of the replacement product.

30-DAY RETURN POLICY

ZAGG offers a 30-day Return Policy, no questions asked on products purchased directly from ZAGG.com, Halo2cloud.com or any authorized ZAGG branded Retail Outlet. The product must be returned to the original place of purchase and Purchaser must provide proof of purchase. Purchaser shall have the option to replace the product at no charge, exchange the product with a product that is of equal value or receive a refund of the product purchase price. Products purchased through other retailers must be returned pursuant to those retailers' return policies. Customized or personalized products and gift cards are not eligible for return. If Purchaser is in the United States, ZAGG shall pay the shipping costs to ship the original product back to ZAGG. If Purchaser is not in the United States, Purchaser shall pay the shipping costs to ship the original product back to ZAGG. Purchaser shall pay the shipping costs for the replacement product.

ZAGG IS NOT RESPONSIBLE FOR DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF DATA, LOSS OF REVENUE, AND LOSS OF ANTICIPATED PROFITS. ZAGG'S WARRANTIES DO NOT COVER ANY THIRD-PARTY DEVICES OR THE PERSONAL PROPERTY OF ANY CONSUMER. THESE WARRANTIES DO NOT APPLY TO ZAGG SOFTWARE OR TO ANY THIRD-PARTY SOFTWARE. ANY ALTERATION, CHANGE, MODIFICATION, OR REPAIR (OTHER THAN REPLACEMENT OF A REPLACEABLE COMPONENT) MADE TO THE PRODUCT BY A PARTY OTHER THAN ZAGG OR ZAGG'S AUTHORIZED SERVICE PROVIDERS VOIDS ALL WARRANTIES. ZAGG RESERVES THE RIGHT TO REFUSE WARRANTY REPLACEMENT FOR SUSPECTED FRAUD OR ABUSE OF ZAGG'S WARRANTY POLICY CONTAINED HEREIN. ZAGG'S WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. ZAGG SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF THE LAW PROHIBITS ZAGG FROM DISCLAIMING IMPLIED WARRANTIES OR WARRANTIES OF MERCHANTABILITY, ALL SUCH WARRANTIES ARE LIMITED TO THE GREATEST EXTENT PERMITTED BY LAW.

ZAGG RESELLERS, AGENTS OR EMPLOYEES ARE NOT AUTHORIZED TO MODIFY OR EXTEND ZAGG'S WARRANTIES. ZAGG RESERVES THE RIGHT TO CHANGE WARRANTY TERMS AND REMEDIES WITHOUT NOTICE.

The benefits conferred by these warranties are in addition to other rights you may have depending on your country, state or province of residence. Furthermore, some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you. If any provision of these warranties is unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions.