

Tadpoles

There was a small glitch in Tadpoles yesterday, so our teachers couldn't use Tadpoles. Also, some of the families were unable to log in. As of today, the app has been working pretty well. See below FAQs on Tadpoles.

Fall Soccer for Preschool and Pre-K children only

Excite Soccer Programs will be working with WBCC, every Monday (C building children: classroom 5, 6, 7 and 8) and Tuesday (IS building: classroom 6 only) **starting September 23rd for C building and September 24th for IS**. Please see the [attached registration forms](#) to learn all about the program for our children. You can also watch the YouTube video by following the link below. If you have any questions, please feel free to contact Coach Alan Pringle <http://www.youtube.com/watch?v=9kVUTb5kXo4> We look forward to some fall like "Soccer weather" soon!

Orientation Meeting, Monday, Sept 9, 12-1:30pm, Conference Room I Building 1-200 (near security desk)

The WBCC organizes an orientation for our new families so we can introduce our school to you and talk about school procedures, emergency procedures, our calendar and the activities we have prepared for your child/ren this coming school year including a discussion of our Reggio Emilia-inspired program curriculum.

Agenda:

- Introduction to WBCC staff and organization
- Presentation on the WBCC's approach to education
- Calendar (school closures) and key events for this school year; NAEYC Conference; Holiday Closures; International Family Celebration
- Tuition Fees and Withdrawal Notice Requirements
- Annual Submission of Health & Oral Certificate
- Review of Key Procedures at the WBCC: Drop off and pick up time; Late Pick Up Fee; Sick; Medication Outdoor Time, Community Walks and Field Trip Policy (refer to KinderCare Family Handbook)
- Emergency Procedure
- Communication and Resolution Procedures
- Parent/Teacher Conferences to Review Child's Progress
- Classroom Goals Meeting
- Parents Advisory Board (PAB) and Classroom Representatives
- Parents Involvement
- A Week of Young Child; Teacher Appreciation Week
- Security Access to WBCC and Parking Garage Access
- Optional Enrichment Programs available in WBCC: Power Tots Gymnastics; Soccer; Piano classes
- Tadpoles

FAQs on Tadpoles

What is Tadpoles?

Tadpoles is a digital communication tool. It allows our teachers to connect with you electronically, keeping you up to date on how your child's day is progressing.

How will I receive photos or updates about my child's day?

You will receive your child's daily sheets, photos and notes right in your email inbox.

I don't have a Smartphone, can I still receive photos and daily sheets?

Yes! Photos and daily sheets will be sent directly to you via email. This will give you the option to access them on whatever device is most convenient to you – your computer or a Smartphone.

Is there a parent app I can download or I can access the information through a parent website?

While email is the preferred method of communication, you may choose to use the Tadpoles Parent App or the Tadpoles website. Keep in mind that from your email, you can access your child's daily sheet, share a photo or reply right back to the Center Director. The free Tadpoles Parent App is available for both Apple and Android devices and can be downloaded directly to your Smartphone. To access your child's information via the Tadpoles website, you must first create a Tadpoles parent account. To do so, visit www.tadpoles.com, select "Log In" in the upper right-hand corner of the homepage and follow the simple steps to complete set up.

Is there a waiver I can sign to allow group pictures to be shared on social media?

It is unfortunately not possible to have parents sign a waiver and allow group pictures to be shared on social media. Tadpoles has this locked down to protect the privacy of the children in our centers. I am attaching a Help file that explains this in more detail.

<http://help.tadpoles.com/customer/en/portal/articles/1268611-downloading-photos-videos>

Teachers will be using the classroom iPads or iPod Touches, specifically for the Tadpoles program.

Can the children use the iPads/iPod Touches?

The iPads/iPod Touches are only for teacher and Center Director use currently.

My Center Director has my email address, but I am not receiving any photos or daily sheets from Tadpoles.

Depending on your email provider, check your folders that are typically meant for "spam" or "junk" email. If you are using gmail, check your "Promotions" or "Updates" folder. If you do find your Tadpoles email in one of these folders, just click the email and drag it to your primary folder. You may be prompted if you want all Tadpoles messages to go to that folder. Select "yes". If gmail is not your email provider, you can send a test email to updates@tadpoles.com. Be sure to also add this email address to your contact list to be recognized as a valid email address. If you are using a corporate email account, it may be that your employer has strict rules that prevent Tadpoles messages from coming through. You may then choose to provide your Center Director with an alternate email address. We heard from some of the parents that they have had trouble receiving their emails. We know that some of it is due to the gray-listing of emails by The World Bank server. A way around that would be to log in to your account in <https://login.kindercare.com/> and change your work email address to your personal email account such as Gmail, Yahoo, Hotmail, etc. The email address should be of the primary contact of the child. *Please be aware that Tadpoles collect the email address and the phone number of the primary contact person from the online registration in Family Connection.*

How can I add additional email addresses?

You can ask your site supervisor or a classroom teacher to add additional contact information to your child's profile.

Can I use Tadpoles to email my child's teacher?

If you reply to an email or photo you receive from Tadpoles, the email will be sent to your Center Director who can communicate on your behalf to your child's teacher. *Teachers do not receive any direct communication through Tadpoles.*