Measure Q Urban Open Space Grant Program 2017/2018

ZoomGrants Tutorial



ZoomGrants is an online grant application tool used for the Grant Program. Below are instructions with screenshots to help you navigate the system.

Grant questions

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Technical questions

ZoomGrants Tech Support Desk (7am - 4pm Monday - Friday)

Email: Questions@ZoomGrants.com

Phone: (866) 323-5404 x2

FAQ: https://zoomgrants.zendesk.com

General tips:

Preferred Browser: ZoomGrants can be used on any internet-enabled device using a recent version of any browser. ZoomGrants recommends using Chrome.

Text Entry: You are welcome to compose your answers in a word processor outside of the ZoomGrants application and then copy and paste your responses into the answer fields in the online version. However, please note that ZoomGrants fields will not save the formatting (bold, italics, bullets, etc). ZoomGrants recommends using unformatted text only.

Auto-Save: ZoomGrants automatically saves your progress, so you can log out and log back in as many times as you need to in order to complete your Application. You do not need to complete your application in one sitting.

Accessing ZoomGrants

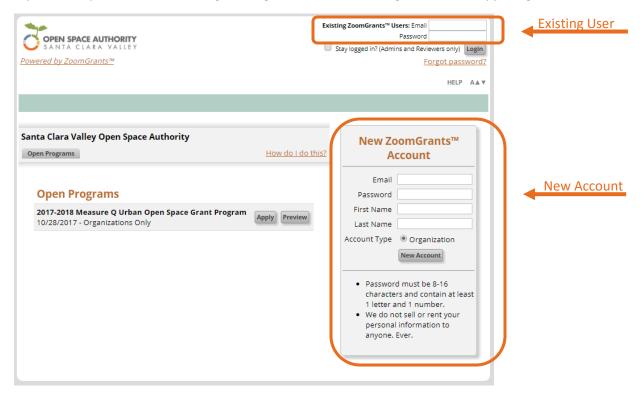
The Measure Q Urban Open Space Grant application is available at: https://zoomgrants.com/gprop.asp?donorid=2232&limited=1411

It is also linked from the OSA's web page http://www.openspaceauthority.org/urban.

ZoomGrants Sign In

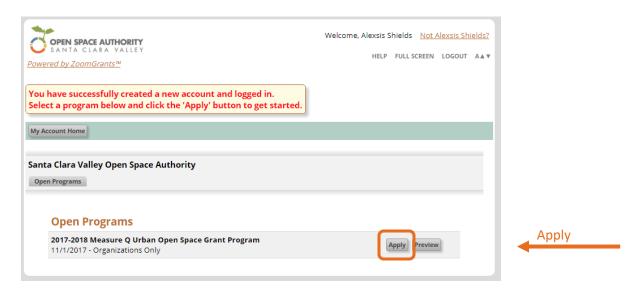
The first time you use ZoomGrants, you'll need to create a new account.

If you already have an account, log in using the boxes for existing users at the upper right corner.



ZoomGrants Starting Your Application

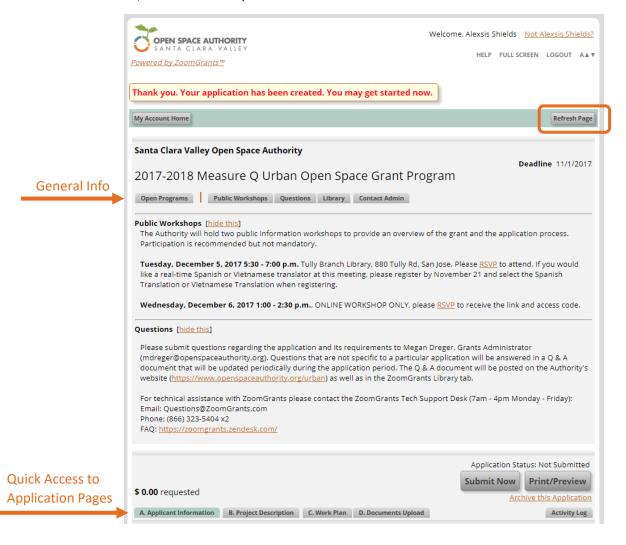
Click on the Apply button to create an application. Note that if you have used ZoomGrants before, you may see more than one grant listed. Select the Measure Q Urban Open Space Grant Program.



ZoomGrants Overview

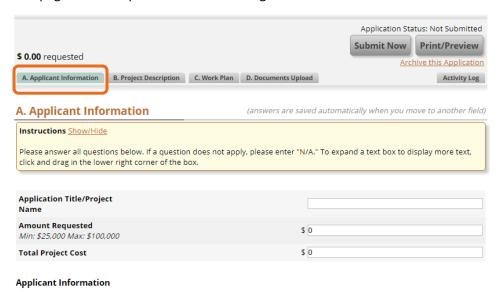
The ZoomGrants page includes:

- Refresh Page Button: ZoomGrants auto-saves regularly for most text entries, but there is also a 'Refresh Page' button in case you do not see changes automatically update. Note that some pages (e.g. the Documents page for uploading files) require you to use the 'Refresh Page' in order to see your changes.
- Tabs for General Information: Open Programs, Public Workshops, Questions, Library, etc. Note that the Library section includes important documents related to the grant application, including maps, reference documents, and the Grant Guidelines.
- Quick Access to the four Application tabs: A. Applicant Information, B. Project Description, C. Work Plan, D. Documents Upload.



A. Applicant Information Tab

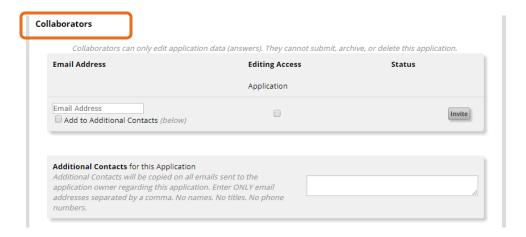
This page includes questions about the organization.



A. Applicant Information Tab - Adding Users to an Account

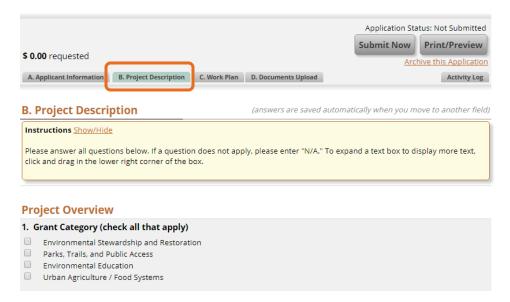
Each organization's account is managed by one single login credentials (email address and password). If you'd like to allow others to access the account you can either:

- 1. Share your login credentials
- 2. Invite others by adding them as 'Collaborators'. This section is near the top of the Applicant Information page. Add their email address and click 'Invite'. They will receive an email invitation. Note: Collaborators can edit the answers to application questions, but they cannot submit, archive, or delete an application.



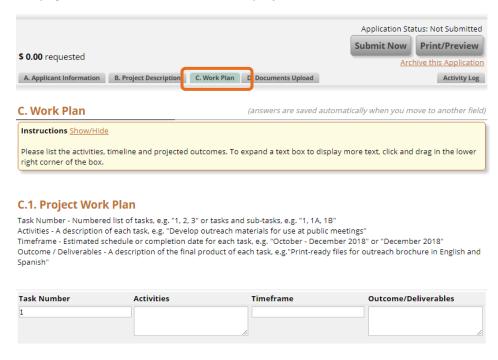
B. Project Description Tab

This page includes the majority of the application questions. Please answer all questions. If a question does not apply, please enter "N/A." Note that if any are left blank, ZoomGrants will not allow you to submit the application.



C. Work Plan Tab

This page includes a table to outline the project activities, timeline, and outcomes/deliverables.

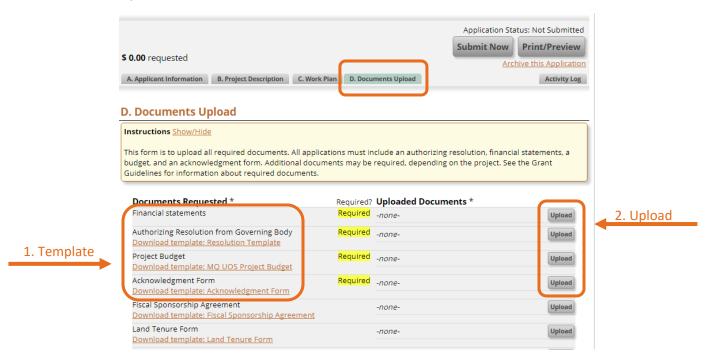


D. Documents Upload Tab

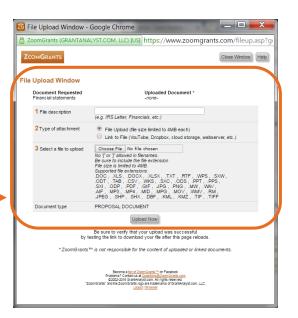
This form is to upload all required documents. All applications must upload a budget, financial statements, an acknowledgement form, and an authorizing resolution. Other documents may be required, depending on the project. Note that the application cannot be submitted until at least the four required documents have been uploaded.

To upload a document:

- 1. Download the template, if applicable. This template is required for the budget and optional for the authorizing resolution.
- 2. Click on 'Upload'



- 3. A File Upload Window will appear. If it does not appear, it may be due to your browser's popup blocker. Check your browser's settings to enable popups for this website.
- 4. Files can either be uploaded or linked. For files larger than 4 Mb, please use the link option. Multiple files can be uploaded to the same category (e.g. multiple files under Letters of Support). 3. File Upload
- 5. Click on the 'Refresh Page' at the top of the Documents page to update the list of uploaded files.



Submit Application

Once you have answered all questions and uploaded the required documents, click on 'Submit Now.'



The system will check to ensure you have answered every question and uploaded the required documents. Any skipped questions or missing documents will be listed in red.

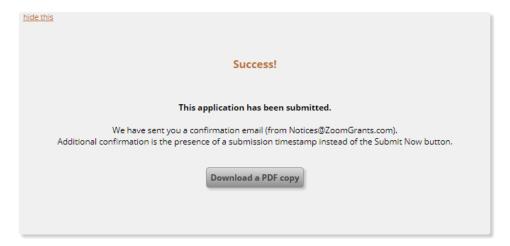


Once you've corrected any missing questions/documents, click the gray 'Refresh Page' button at the top of the page to refresh the submission errors. Click 'Submit Now' and you'll see the Application Completion check. Add your initials and Click 'Submit Now'



Success!

You will see a note that the application has been submitted. An email confirmation will also be sent.



Accessing an application already in progress

Once you've started an application, it will be saved and you can return any time before the deadline to continue working on it. To access an application, return to the ZoomGrants login page: https://zoomgrants.com/gprop.asp?donorid=2232&limited=1411

Click on the title of your application to edit. In this example, the title of the application was "Test Project".

