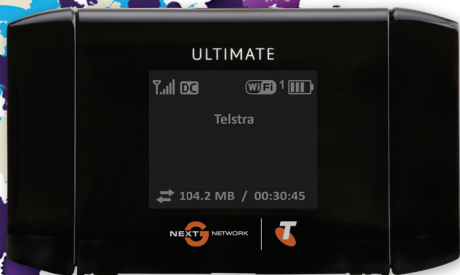


BIGPOND ULTIMATE® MOBILE BROADBAND WI-FI

QUICK START GUIDE



WARNINGS AND SAFETY NOTICES

Please read all the safety notices before using this device. The BigPond Ultimate® Mobile Broadband Wi-Fi is designed to be used at least 20 cm from your body.

Do not use the BigPond Ultimate® Mobile Wi-Fi near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals and aircraft. Obey all warning signs where posted.

RF safety information

The BigPond Ultimate® Mobile Wi-Fi has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover with any object. Covering the antenna affects signal quality, may cause the BigPond Ultimate® Mobile Wi-Fi to operate at a higher power level than needed, and may shorten battery life.

Radio frequency energy

Your BigPond Ultimate® Mobile Wi-Fi is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and automatically

reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the BigPond Ultimate® Mobile Wi-Fi transmits at a higher power, may get hot and have a significantly shorter battery life.

Declaration of conformity — maximum permissible exposure

The BigPond Ultimate® Mobile Wi-Fi is designed to be used at least 20 cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio communications (Electro- magnetic Radiation – Human Exposure) Standard 2003 and the relevant standards made by the Australian Communications and Media Authority under Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20 cm from the body.



N24480

RoHS declaration

(restriction of hazardous substances)

The manufacturer declares that the BigPond Ultimate® Mobile Wi-Fi is free from hazardous materials and complies with EU directive 2002/95/EC (commonly known as RoHS) and the amendments.

Wi-Fi Alliance interoperability certification

The BigPond Ultimate® Mobile



Wi-Fi has completed the Wi-Fi

Alliance interoperability testing and is compatible with wireless devices bearing the logo as shown

Additional information is available at

http://www.wi-fi.org/certification_programs.php.

IMPORTANT

Security Settings – Wi-Fi Network Name (SSID) and Wi-Fi Security Key (WPA)

- The default Wi-Fi Network Name (SSID) and Wi-Fi Security Key are unique for your device and accessible on the LCD screen. The format is:

Wi-Fi Network Name (SSID): Ultimate-xxxx
Wi-Fi Security Key: xxxxxxxx

where x is a randomly-generated number.

- You need this information to connect to the BigPond Ultimate® Mobile Wi-Fi.
- You can change the Wi-Fi Network Name and Wi-Fi Security Key by going to the device homepage (<http://ultimate.bigpond>) and logging in with the default case sensitive Admin Login password, **admin**.
- If you can't locate your Wi-Fi credentials or admin password, check the label under the back cover or contact us on **13 3933**.
- You can access additional information such as device status, view alerts, and more from the LCD dashboard. Press the power button twice to enter dashboard mode.

Make a note of your Bigpond® details here...

Email address

(Remember, your email address is your
username@bigpond.com.)

Password

(We suggest writing down a reminder rather than
your actual password)

WELCOME TO THE BIGPOND ULTIMATE® MOBILE WI-FI

Your package includes:

- BigPond Ultimate® Mobile Broadband Wi-Fi
- AC charger with USB port
- Micro USB charging cable
- Battery
- This Quick Start Guide

ABOUT YOUR BIGPOND ULTIMATE MOBILE WI-FI



Power button

Press the power button for a few seconds to turn the BigPond Ultimate® Mobile Wi-Fi on.

LCD screen

Displays status icons, and your Wi-Fi Network Name (SSID) and Security Key.

Mute switch

The BigPond Ultimate® Mobile Wi-Fi beeps to notify you of changes to the connection status and number of users connected. If you would like to turn off these sounds, move the Mute switch to the ON position, exposing the red square.

AC adapter / Micro USB port

Use the adapter to recharge the battery.

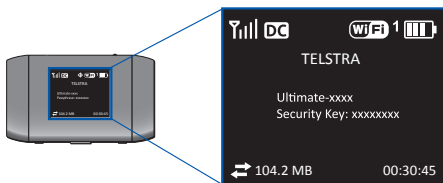
External antenna connectors

You can connect an external antenna to boost your signal. The antenna connector type is TS9, available from selected Telstra stores and Partners. For information on the correct way to attach a single antenna, see page 25. For more help, go to **bigpond.com/help** or call **13 POND (13 7663)**

Reset button

Remove the back cover and press the reset button for 5 seconds to reset the BigPond Ultimate® Mobile Wi-Fi.

YOUR BIGPOND ULTIMATE[®] MOBILE WI-FI FEATURES



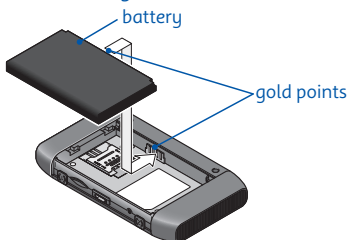
INDICATOR		DESCRIPTION
	Signal strength	1 bar – low level 5 bars – excellent
	Network type	HSPA+ Dual-Carrier 3G
	Roaming	Connected to a network other than BigPond.
	Alert	Go to the device homepage http://ultimate.bigpond to adjust alert messages
	Wi-Fi On/Off	Shows the number of devices connected.
	Battery level	4 bars – 100% – 80 % 3 bars – 79% – 55 % 2 bars – 54% – 30% 1 bar – 29% – 10% Battery outline – critically low

BEFORE YOU BEGIN

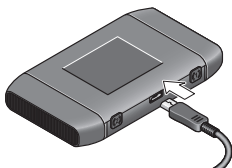
1. Remove the back cover.



2. Insert the battery.



3. Replace the back cover and charge the battery (the battery comes partially charged).

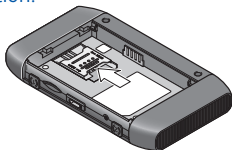


If you need to replace the SIM card:

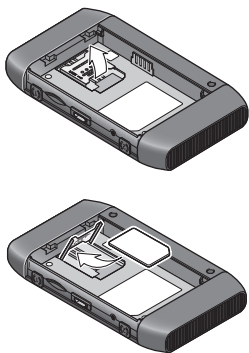
1. Remove the cover.



2. Slide the silver SIM card holder to the open position.



3. Lift up the edge of the SIM card holder and place the SIM card underneath it, as shown in the illustrations.



4. Lower the SIM card holder and slide it to the locked position.

CONNECT THE BIGPOND ULTIMATE® MOBILE WI-FI TO YOUR COMPUTER

- Press and hold the Power button for a few seconds to turn on your BigPond Ultimate® Mobile Wi-Fi. The LCD will display your Wi-Fi Network Name and Wi-Fi Security Key (WPA).
- On your computer, go to Wireless Network Settings and ensure your Wi-Fi function is enabled.
- Once your Wi-Fi is enabled, select the Wi-Fi Network Name (SSID) displayed on the LCD of the device (for example, Ultimate-2h3e).

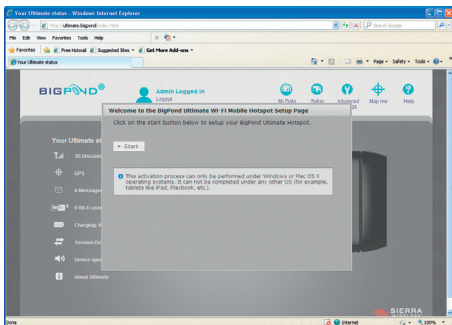
Please note: The activation process can only be completed on a computer with Windows XP, Vista, 7 or Mac OS X 10.5.8 and above. This means tablets or mobile devices can not initiate the activation process (but can be used with this device once activation is complete).

- When prompted, enter your Security Key, as it appears on the LCD screen.

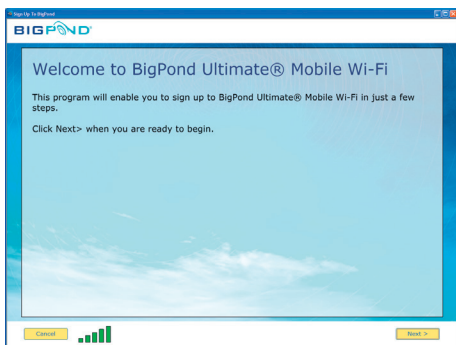
- Once connected, open your internet browser and follow the on-screen instructions to continue the setup.

Please note: the following screen shots are for Windows XP. Other systems will follow a similar process.

1. Please activate your device by clicking the 'Start button'.

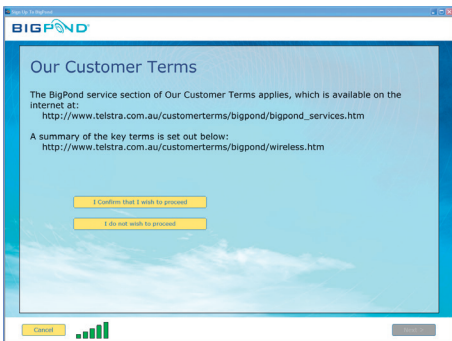


- Once connected, open your internet browser and follow the on-screen instructions to continue the setup.
- Click **'Next'** to continue.



2. Review our Customer Terms

- Once you have reviewed Our Customer Terms, select **'I confirm that I wish to proceed'** and click **'Next'**.




BIGPOND

Our Customer Terms

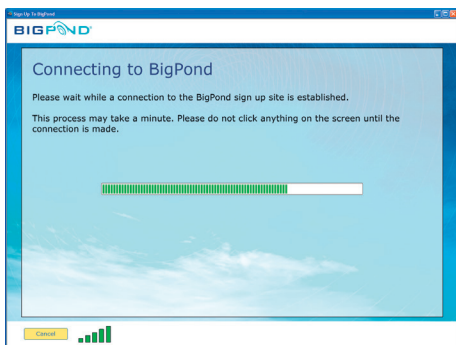
The BigPond service section of Our Customer Terms applies, which is available on the internet at:
http://www.telstra.com.au/customerterms/bigpond/bigpond_services.htm

A summary of the key terms is set out below:
<http://www.telstra.com.au/customerterms/bigpond/wireless.htm>



3. Connect your BigPond Ultimate® Mobile Wi-Fi to BigPond

- Your BigPond Ultimate® Mobile Wi-Fi will now connect to BigPond.



4. Sign Up/Register your Device

- Here's where you'll need your BigPond username and password, OR your billing details if you haven't signed up yet.

No username

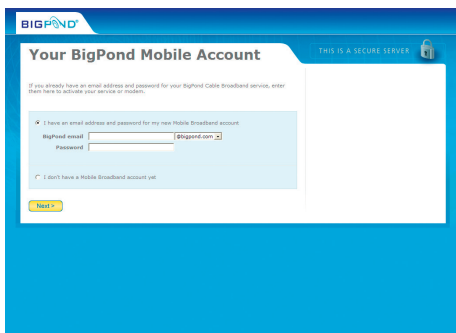
- If you bought your device from a Telstra store or partner and you did not sign up to an account in store you will need to register your billing details and create a user name and password. Select **'I am new to BigPond and Telstra'** and click **'Next'**. Follow the prompts to set up your account.
- If you're an existing BigPond or Telstra customer, but have not created an account,, select **'I am an Existing BigPond or Telstra customer, but don't have a username or password'**.



The screenshot shows the BigPond sign-up interface. At the top, it says "Sign Up To BigPond" and "BIGPOND". The main heading is "NEW OR EXISTING BIGPOND OR TELSTRA CUSTOMER?". Below this, it asks "Already a BigPond or Telstra customer? Upgrading from dial-up?". There are three radio button options: "I'm an existing BigPond or Telstra customer, but don't have a username or password", "I'm an existing customer with a BigPond or Telstra username and password", and "I'm new to BigPond and Telstra" (which is selected). At the bottom of the options are "Back" and "Next" buttons. To the right, there is a "BONUS OFFER" section that says "SIGN UP ONLINE. NOW AND RECEIVE \$50 CREDIT ON YOUR ACCOUNT" with an image of money. At the bottom left, there is a "Cancel" button and a signal strength indicator.

Existing username

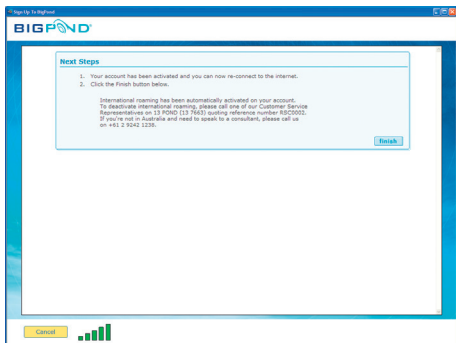
- If you ordered your device online, over the phone or if you signed up to an account in a Telstra or partner store, you will have already provided your credentials during the sign up process and created a username and password. Select **I have an e-mail address and password for my new Mobile Broadband account**. Follow the prompts enter your username and password.



The screenshot shows the 'Your BigPond Mobile Account' setup page. At the top left is the BigPond logo. The title 'Your BigPond Mobile Account' is centered. To the right, it says 'THIS IS A SECURE SERVER' with a padlock icon. Below the title, a message states: 'If you already have an email address and password for your BigPond Cable Broadband service, enter them here to activate your service or modem.' There are two radio button options. The first option, 'I have an email address and password for my new Mobile Broadband account', is selected. Below this option are two input fields: 'BigPond email' with a dropdown menu showing '@bigpond.com', and 'Password'. The second option, 'I don't have a Mobile Broadband account yet', is unselected. At the bottom left of the form area is a yellow 'Next >' button.

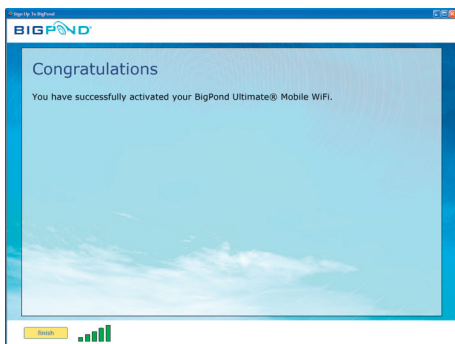
5. Complete your Activation

- Click on the '**Finish**' button to complete activation.



6. Installation Complete

- If your installation has been successful, the following page will be displayed.



- If you do not see this screen, please call **13 3933**.

ACCESSING THE INTERNET

Once you have set up your BigPond Ultimate® Mobile Wi-Fi, you can access the Internet at broadband speeds whenever you're in a Next G® coverage area by following these steps:

- Power up your BigPond Ultimate® Mobile Wi-Fi.
- On your laptop, select the Wi-Fi Network Name (SSID) and click **'Connect'**.

Remember: You can also share your Internet connection with up to 4 other Wi-Fi enabled devices.

(If multiple users access the device, the typical speed range per user may be reduced.)

TROUBLESHOOTING AND FAQs

How do I go back to the device homepage (web interface)?

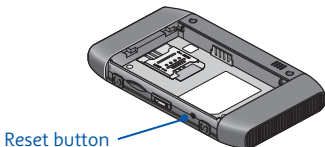
Open your browser and type in
<http://ultimate.bigpond>

What is my admin password?

The Admin password for the Web interface (device homepage) enables you to configure your device. The default case sensitive Admin Login Password is **admin**

What do I do if I changed the security key or admin password and then forgot it?

If you have changed your Admin Password or Security Key and subsequently forgotten it, remove the back cover and press and hold the reset button for 5 seconds.

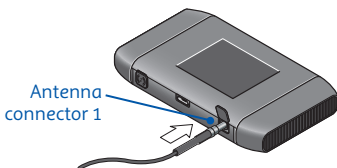


When prompted on the LCD screen, press the power button to confirm that you want to reset the factory defaults.

How do I connect an external antenna?

1. Flip open the antenna cover.
2. Connect the antenna.

Please note: The BigPond Ultimate® Mobile Wi-Fi has two antenna connectors. If only connecting a single antenna, please make sure you use connector '1'.



When should I use an external antenna?

Use an external antenna (sold separately) to boost your signal in areas of low signal strength – for example outside of urban centres, or when you are in or near a structure that is blocking the signal.

How do I access the LCD dashboard?

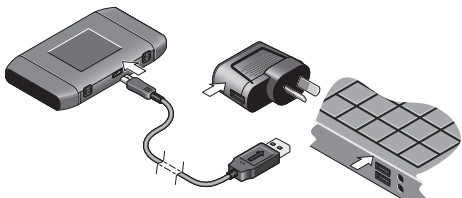
Use the BigPond Ultimate® Mobile Wi-Fi dashboard to update firmware, view your Wi-Fi credentials, etc.

To access the dashboard, press the power button twice. Press it twice again to “scroll” to the next dashboard screen.

Please note: If you have configured your device not to show the Wi-Fi credentials on the main LCD screen, you can still access them through the dashboard.

How do I recharge the battery?

Use the AC Adapter and micro USB cable (included in your package) to recharge the BigPond Ultimate Mobile Wi-Fi.



The battery icon on the LCD indicates when the battery is fully charged.

Where do I find the User Guide?

Go to the device homepage by typing <http://ultimate.bigpond> into your browser, and click Help.

CONFIGURATION VIA WEB INTERFACE

Connect to the web interface (device homepage) to change the settings of your BigPond Ultimate® Mobile Wi-Fi including:

- Changing the name of your wireless network.
- Changing your password.

Remember: If you reset your device, you will need to enter the factory default password.

To connect to the web interface, connect your laptop to your wireless network and go to the device homepage by typing **http://ultimate.bigpond** into your browser. To make changes, you'll need to log in as Administrator.

Click the Admin Login icon and enter the default case sensitive admin password, **admin**

For full details on what can be done through the web interface, click the **'Help'** button.

Where can I get more information?

Online Help section is available at **bigpond.com/help** to help you if you're having problems with your service.

If you can't find what you need there, you can email us and we'll endeavour to respond within 48 hours, or call us on the numbers below for free from any Telstra home phone or Telstra mobile within Australia.

For billing and accounts

go to **bigpond.custhelp.com/app/contact_us/billing** to email us or call **13 POND (13 7663)** from 8am-9:30pm Monday to Friday AEST or 8am-8pm Saturdays AEST .

For technical support

go to **bigpond.custhelp.com/app/contact_us/technical** to email us or call 13 3933.

Remember, you'll need your username (your BigPond email address) and password when you call, so make sure you keep those details somewhere safe and handy.

View the Online Help. Go to the device homepage by typing **http://ultimate.bigpond** into your browser, and click Help.

THINGS YOU NEED TO KNOW

The full terms of this offer are set out in the BigPond services section of Our Customer Terms available at **telstra.com.au/customer-terms**

1. Limit of one BigPond Mobile Broadband device rebate per customer. Your device rebate will be applied to your first bill after connection.

Rebate available for new customers and existing customers with less than three months remaining on their term.

2. International Roaming services are dependent upon the capabilities and coverage of our International Roaming partners and may change from time to time. BigPond Ultimate® Wi-Fi only support International Roaming on 850MHz or 2100MHz 3G networks.

FOR MORE INFORMATION

CALL 13 POND (13 7663)

VISIT BIGPOND.COM

VISIT A TELSTRA STORE OR PARTNER



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2400015, rev 1